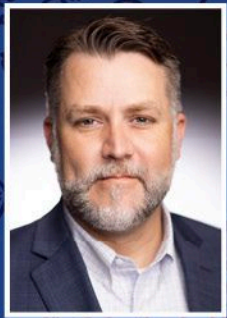


CHRISTIAN SERVICE CENTER

FOR THE HOMELESS

2024 ANNUAL REPORT





FROM THE EXECUTIVE DIRECTOR

Over the past five years, the Christian Service Center for the Homeless has become Orlando's Comprehensive Day Services Center, serving as a single location for all the assistance a person experiencing homelessness or poverty needs. Thanks to our dedicated staff and many partner organizations, people in need can come to our campus in Parramore and Ocoee and receive services that address their immediate needs such as emergency food and clothing, showers, and laundry, as well as more advanced services to get them housed, hired, and healthy.

Our housing and homeless prevention programs have evolved to keep up with the rising need we're seeing in Central Florida. Thanks to our strong community partnerships, we have directed as much of our resources as possible toward effective housing solutions. Our team is housing more people than ever before, but these achievements come amid rising rent and evictions that are causing people who were just scraping by to come face to face with the nightmare of homelessness.

In the face of these challenges and the increasing criminalization of homelessness, the Christian Service Center remains committed to providing service to all who need it, and to finding housing for those who are living on the streets without permanent housing. We firmly believe that Housing First is the most effective solution to this problem.

The Christian Service Center plays a crucial role in strengthening our community. Each year, thousands of individuals find hope and support through our Parramore and Ocoee locations, while countless volunteers find purpose in serving others, living out their faith in tangible ways, and making a meaningful impact in a world that often feels overwhelming.

Rooted in the mission of Jesus Christ and sustained by the generous support of our local churches, business leaders, healthcare providers, government entities, and dedicated community partners, the Christian Service Center is more than a place—it's a beacon of hope that transforms lives daily.

— Eric Gray





**CHRISTIAN
SERVICE CENTER**
FOR THE HOMELESS

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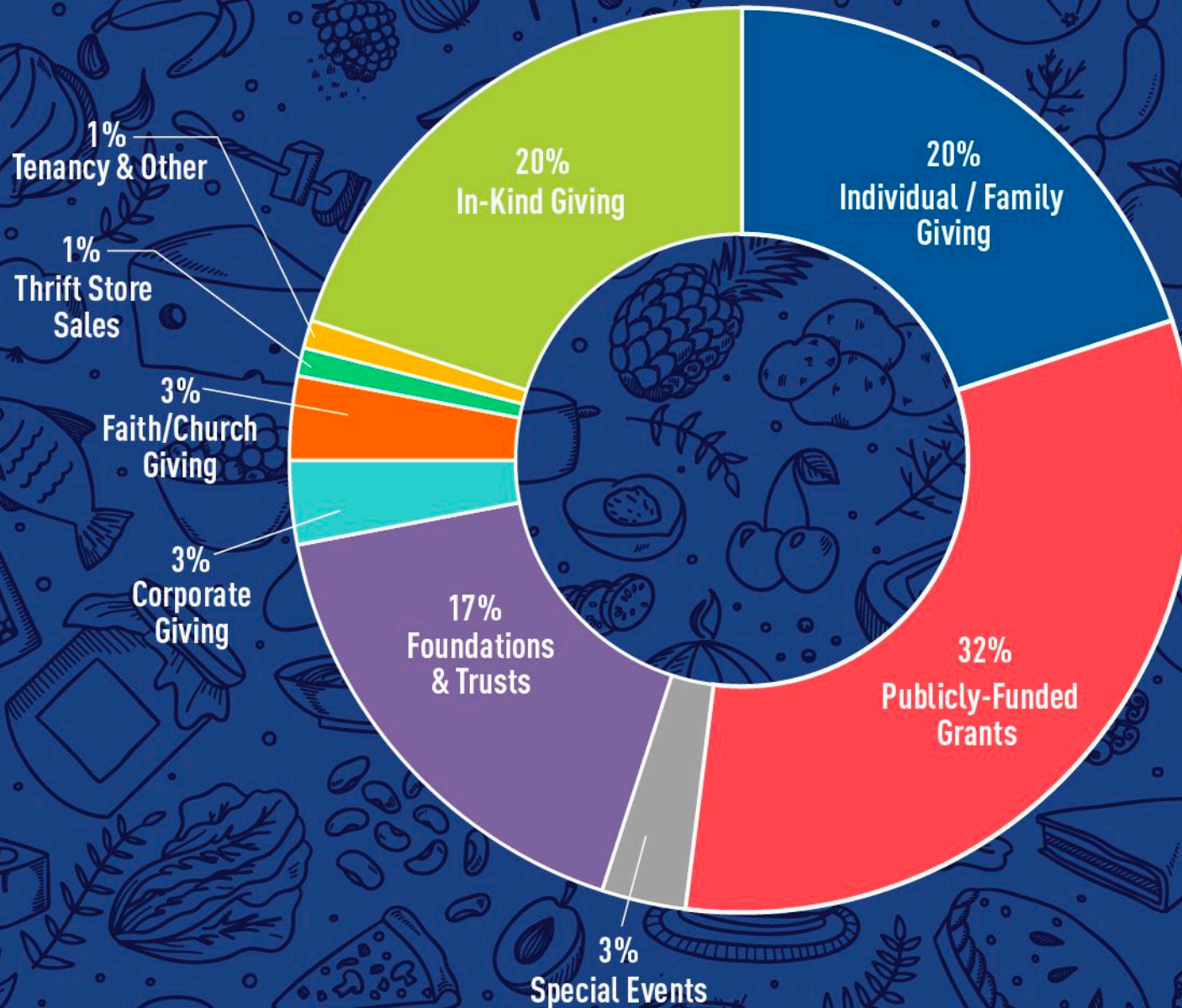


2024 REVENUE RECAP



	Actual 12 Months Dec 2024	Budget 12 Months Dec 2024	%	Actual 12 Months Dec 2023	% 2024 v. 2023
SUPPORT					
Contribution	\$2,087,246	\$1,356,760	+54%	\$2,543,239	-18%
Foundations & Grants	\$1,084,566	\$2,274,602	-52%	\$232,068	+367%
Special Events	\$131,450	\$217,686	-40%	\$100,991	+30%
Total	\$3,303,262	\$3,849,048	-14%	\$2,876,298	+15%
REVENUE					
Thrift Store Sales	\$56,015	\$60,000	-7%	\$63,903	-12%
Tenancy	\$13,247	\$14,936	-11%	\$15,015	-12%
Total	\$69,262	\$74,936	-8%	\$78,918	-12%
Estimated In-Kind Contribution	\$850,696	\$0	0%	\$534,037	+59%
TOTAL SUPPORT & REVENUE	\$4,223,220	\$3,923,984	+8%	\$3,489,253	+21%

2024 REVENUE RECAP



**CHRISTIAN
SERVICE CENTER**
FOR THE HOMELESS

2024 EXPENSE RECAP



Actual 12 Months Dec 2024	Budget 12 Months Dec 2024	%	Actual 12 Months Dec 2023	% 2024 v. 2023
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ORLANDO PROGRAMMING					
Housing Program	\$1,609,445	\$2,056,104	-22%	\$1,308,805	+23%
Meal Program	\$794,553	\$371,310	+114%	\$460,815	+72%
Total - Orlando Program	\$2,403,998	\$2,427,414	-1%	\$1,848,690	+30%

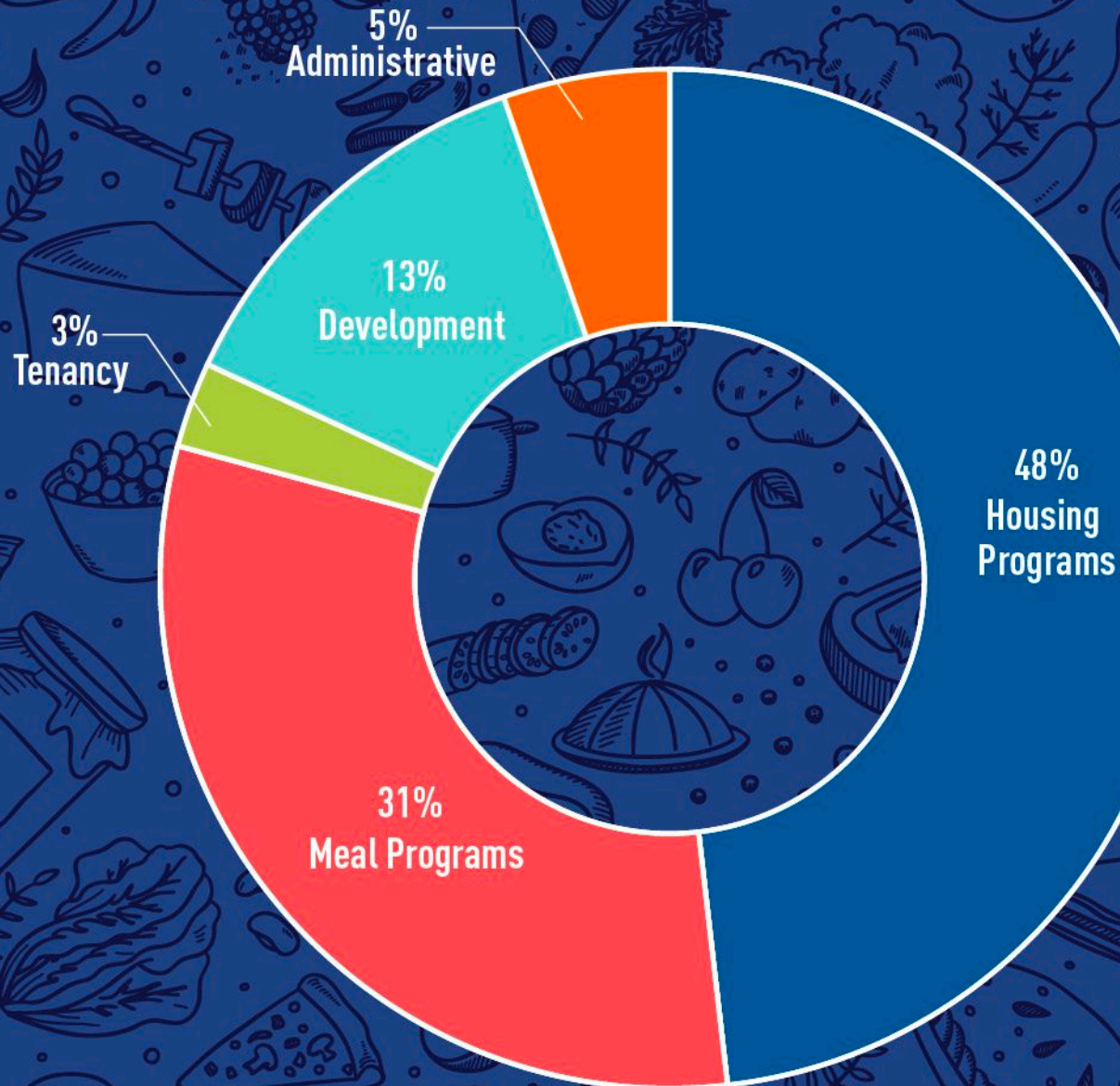
WEST ORANGE PROGRAMMING					
Housing Program	\$359,744	\$175,756	+105%	\$378,132	-5%
Meal Program	\$500,145	\$210,701	+137%	\$304,499	+64%
Total - West Orange Program	\$859,889	\$386,457	+123%	\$682,631	+26%

WINTER PARK PROGRAMMING					
Housing Program	\$41,767	\$0	0%	\$184,749	-77%

OTHER					
Tenancy	\$112,974	\$104,539	+8%	\$78,388	+44%
Development & Public Relations	\$534,621	\$540,886	-1%	\$366,912	+46%
Administrative	\$220,423	\$193,204	+14%	\$207,096	+6%

TOTAL EXPENSES	\$4,173,672	\$3,652,500	+14%	\$3,368,466	+24%
SUPPORT & REVENUE LESS EXPENSES BEFORE OTHER ITEMS	\$49,548	\$271,484	-82%	\$120,787	-59%

2024 EXPENSE RECAP



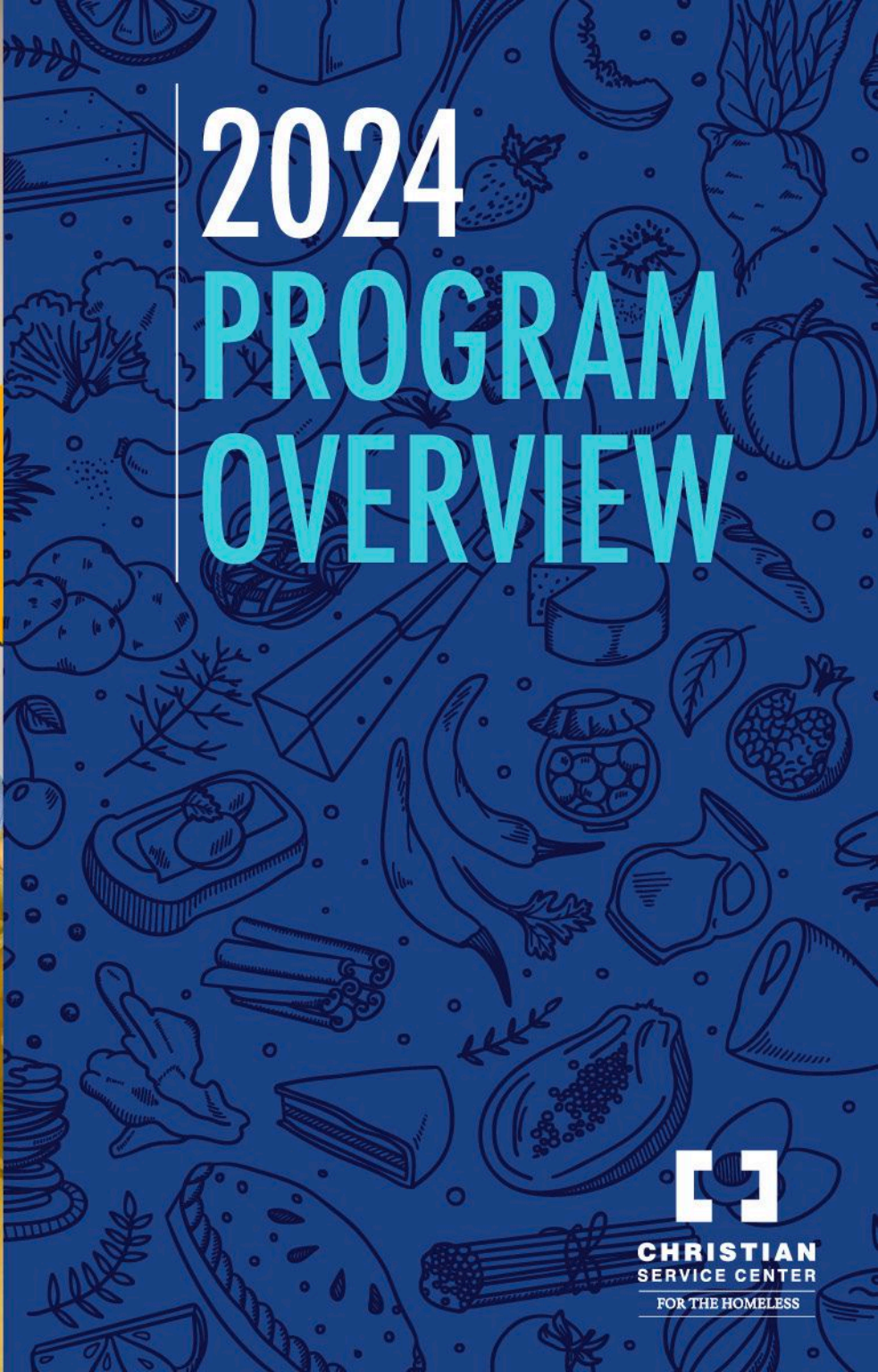
**CHRISTIAN
SERVICE CENTER**
FOR THE HOMELESS

2024 BALANCE SHEET

	2024	2023
CURRENT ASSETS		
Cash and Equivalents	\$271,926	\$409,756
Accounts Receivable	\$595,891	\$586,820
Robert F. Stuart Legacy Endowment	\$50,532	\$45,230
Land, Buildings and Equipment, Net	\$1,864,083	\$1,620,859
Total Assets	\$ 2,782,432	\$ 2,662,665
LIABILITIES & NET ASSETS		
Accounts Payable and Accrued Expenses	\$183,500	\$94,649
Mortgage Note Payable & Long-term Debt	\$142,024	\$160,656
Total Liabilities	\$ 325,524	\$ 255,305
NET ASSETS		
Unrestricted Net Assets	\$2,422,047	\$2,085,980
With Donor Restrictions	\$34,861	\$112,291
Designated to Capital Improvements	\$171,961	\$209,089
Total Net Assets	\$ 2,628,869	\$ 2,407,360
TOTAL LIABILITIES & NET ASSETS	\$ 2,782,432	\$ 2,662,665



2024 PROGRAM OVERVIEW



**CHRISTIAN
SERVICE CENTER**
FOR THE HOMELESS



Our Mission Statement

To prevent homelessness, combat poverty, cultivate self-sufficiency, restore hope and glorify God through the faithful provision of services that directly address physical, emotional and spiritual needs for families and individuals who are struggling in Central Florida regardless of race, religion, orientation, age or gender.



**CHRISTIAN
SERVICE CENTER**
FOR THE HOMELESS



Day Services:

From three Orange County locations, 6,556 individuals were served on-site at our Parramore, Ocoee, and Winter Park campuses.

Breakdown of Services:

- Case Management: 2,280
- Emergency Food: 2,659
- Clothing: 10,311
- Computer Access: 1,490
- Haircuts: 1,618
- Hygiene Supplies: 1,359
- Diapers: 440

On-site partners provided additional services including: Showers, Laundry, Mail, Legal Services, Rapid Job Placement, Medical/Urgent Care, Mental Health Services, and Referrals.



**CHRISTIAN
SERVICE CENTER**
FOR THE HOMELESS



Housing Services:

Program Impact:

- Housing Goal: 403
- Actual Housed: 412
 - Move-In Assistance: 251
 - Relocation/Reunification: 116
 - Permanent Supportive Housing (PSH): 17
 - Supportive Services for Veteran Families (SSVF): 33
- Homeless Prevention Goal: 821
- Actual Prevented from Entering Homelessness: 823
 - Rent Assistance: 478
 - Utility Assistance: 229
 - Both Rent & Utilities: 108



**CHRISTIAN
SERVICE CENTER**
FOR THE HOMELESS



DAILY BREAD

Serving Hope - Christian Service Center

- **Downtown Orlando**
(Parramore campus)
146,170 meals
- **West Orange**
(Ocoee campus)
34,773 meals
- **Winter Park**
(Redeemer Lutheran campus)
738 meals

Daily Bread not only serves a nourishing lunchtime meal to anyone in need, it also supports the Parramore campus' morning ministry with light breakfast and the dinner service Monday-Friday.

Average 498 meals per day!

498 (2024)	326 (2021)
474 (2023)	294 (2020)
459 (2022)	392 (2019)



**CHRISTIAN
SERVICE CENTER**
FOR THE HOMELESS



DAILY BREAD

Serving Hope · Christian Service Center

Key Partners

- Second Harvest Food Bank (Grocery Alliance)
- Second Helpings
- Walt Disney World Resort
- Orlando City Soccer Club / Inter&Co Stadium
- Family Support Network
- Heart of Florida United Way (HFUW)

Volunteer Investment

- Total of 36,723 Hours
- \$1,167,829 in volunteer value

Food Cost

- Total Cost per Meal (all costs) = \$3.78



**CHRISTIAN
SERVICE CENTER**
FOR THE HOMELESS



**CHRISTIAN
SERVICE CENTER**

FOR THE HOMELESS

THANK YOU TO OUR 2024 DONORS

CHAMPION PARTNERS

\$100,000 +

AdventHealth
Bank of America
City of Orlando
Homeless Services Network of Central Florida, Inc.
Orange County Government
Orlando Community & Youth Trust, Inc
Mr. and Mrs. Wayne and Robin Roberts

\$50,000-\$100,000

Big Nova Foundation
Heart of Florida United Way
Orlando City Soccer Foundation, Inc.
The Warren and Augusta Hume Foundation

EMPOWERMENT LEVEL

\$25,000-\$49,999

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\$2,500-\$4,999

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**CHRISTIAN
SERVICE CENTER**

FOR THE HOMELESS

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Legacy Society, please call
407.425.2523 Ext. 236.



**CHRISTIAN
SERVICE CENTER**
FOR THE HOMELESS

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The Warren and Augusta Hume Foundation

Orlando City Soccer Foundation, Inc.

Mr. and Mrs. Wayne and Robin Roberts



"Whatever you did for one of the least of these, you did for me."

— Jesus Christ, Matthew 25:40



**CHRISTIAN
SERVICE CENTER**
FOR THE HOMELESS

Central Florida's Front Door for Homeless Services
407.425.2523 | ChristianServiceCenter.org
808 W. Central Blvd., Orlando, FL 32805

The Christian Service Center for the Homeless is a registered 501(c)(3) nonprofit dedicated to preventing homelessness and combating poverty in our community since 1971. Federal Tax ID 59-1353031.