

Christian Service Center for Central Florida – Donor Privacy Policy

Awareness. The Christian Service Center of Central Florida provides this Donor Privacy Policy to make you aware of our privacy policy, and to inform you of the way your information is used.

Information Collected. Here are the types of donor information that we collect and maintain:

- Contact information: name, organization/church, complete address, phone number, email address;
- Payment information: credit card number and expiration date, and billing information. We utilize secure transaction methods when collecting credit card information over the internet. To the extent any donations are processed through a third-party service provider, our donors' Personal Information will only be used for purposes necessary to process the donation;
- Shipping information: name, organization/church, complete address;
- Information concerning how you heard about The Christian Service Center;
- Information you wish to share: questions, comments, suggestions; and
- Your request to receive periodic updates; e.g., to individuals who request it, we will send periodic mailings related to specific fund-raising appeals, prayer concerns, and newsletters.

How Information is Used. The Christian Service Center uses your information to understand your needs and provide you with better service. Specifically, we use your information to help you complete a transaction, communicate back to you, and update you on ministry happenings. We use the comments you offer to provide you with information requested, and we take seriously each recommendation as to how we might improve communication.

Sharing of Personal Information. The Christian Service Center of Central Florida may contract with other companies and individuals to perform functions or services on our behalf, such as sending email messages and surveys. We may be required to share your personal data with such third parties to perform their functions. We take steps to ensure that these parties take protecting your privacy as seriously as we do. Other than for the purposes listed above, we will not share your personal data with third parties except when we believe in good faith that the law requires it.

In certain cases, we may recognize a donor by publishing their name in our annual report. We will always contact donors beforehand with the option of opting out of this listing.

Removing Your Name from Our Mailing List. It is our desire to not send unwanted mail to our donors. Please contact us if you wish to be removed from our mailing list.

Contacting Us. If you have comments or questions about our donor privacy policy, please send us an email at cwilliams@christianservicecenter.org or call us at 407.425.2523.



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In Partnership with United Way