

Leadership

“History’s most respected leaders often stood alone on an issue. They stood alone not with an opinion, rather they had wisdom, knowledge and expertise.”

Wisdom

- Lighting never strikes twice in the same place.
- Never feed a child sugar before bedtime.
- If you drop a penny off the top of the Empire State Building it could kill someone on the sidewalk.
- Wait 30 minutes after you eat before swimming.
- Homelessness is largely caused by behavioral health issues such as mental illness or addiction
- Homeless adults are very transient and move city to city frequently
- There are roughly 100 tent encampments in Orange County

CONVENTIONAL Wisdom

- ~~Lighting never strikes twice in the same place.~~
- ~~Never feed a child sugar before bedtime.~~
- ~~If you drop a penny off the top of the Empire State Building it could kill someone on the sidewalk.~~
- ~~Wait 30 minutes after you eat before swimming.~~
- Homelessness is largely caused by ~~behavioral health issues such as mental illness or addiction~~ lack of familial support.
- Homeless adults are NOT very transient and RARELY move city to city frequently
- There are AT LEAST ~~100~~ 400 tent encampments in Orange County

FACTS

- Behavioral Health
 - Mental Health
 1. 5% of Americans are diagnosed with a Severe Mental Illness (SMI)
 2. 20% are likely suffering from an SMI diagnosed or not
 3. 40% of the population experiencing homelessness is experiencing an SMI
 4. No definitive proof if SMI was exacerbated before or after homeless experience
 - Addiction
 1. Alcohol
 2. Benzodiazepines
 3. Nicotine
 4. Opioids
 5. Methamphetamines

FACTS

Homelessness is different based on weather patterns.

FALSE

Homeless adults primarily move to other cities by bus, train or hitchhiking

FALSE

Most homeless people come from somewhere else or were even bussed in or dropped off by another community.

FALSE

Communities where there are more services are going to have more homeless people

FALSE

When someone is homeless, their experience usually lasts about a year on average

FALSE

When you stay at a shelter, it usually costs about \$8 per night on average

FALSE

The most proven solution to homelessness is for us to get more people clean and back to work so they are housing ready.

FALSE

FACTS

People can't legally sleep on the sidewalk and the police have the authority to arrest them.

UNDER INTENSE DEBATE

Homeless adults defecating on people's lawns can't be arrested if there is nowhere for them to use the restroom.

FALSE

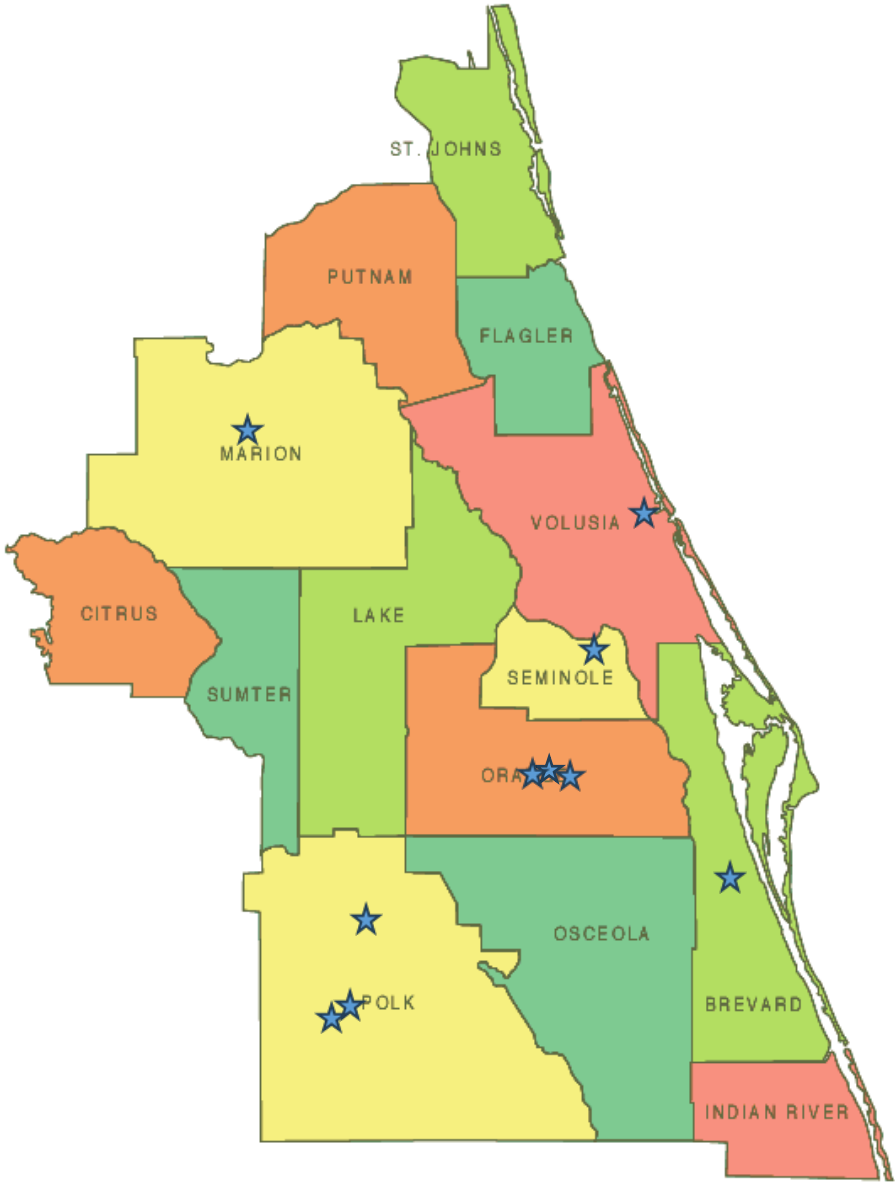
Panhandlers are just buying drugs or alcohol.

MOSTLY TRUE

If our community does everything it can to fight homelessness correctly, everything will be ok in the end.

WE DON'T KNOW.

Shelters in Central Florida





Homelessness is a Housing Problem

The TRIFECTA

1. There are 85,000 Households in the three county Orlando Metro area earning 30% of the Area Median Income (roughly \$23,000/yr). For these families there are 9,620 apartments they could afford without paying more than a 1/3 of their income on housing.
2. The three county Orlando Metro has the fewest number of available affordable housing vouchers per number of families who would qualify based on income of any of the 392 Markets in the U.S.
3. Median Rent in Orlando has increased by \$481 since 2021. \$1,250 to \$1,741. The highest percentage increase for any major market.



Homelessness Impact reflected through Municipal Departments who are working on issues related to Homelessness

Law Enforcement

Fire Rescue

Code Enforcement

Economic Development

City Main Streets

Community Affairs

Communications & Neighborhood Relations

Community Redevelopment Agency

Families, Parks and Recreation

Real Estate

Office of Emergency Management

Housing & Community Development

Capital Projects

Downtown Development Board

Keep The City Beautiful

Streets & Stormwater

Sustainability

Homelessness is no longer an issue simply addressed by charitable organizations. It is a tier one emergency management, healthcare, business and human rights issue.



Homeless Services & Solutions Three-Legged Stool Concept

All municipalities and counties should have a plan that includes:

- Long-term affordable housing construction for all economic strata.
- Short Term homelessness services and solutions.

PROGRAMS

Shelter

Outreach

Day Services

SERVICES

Food

Clothing

Hygiene

SOLUTIONS

Housing

Hiring

Healthcare



CHRISTIAN
SERVICE CENTER

Comprehensive Day Services

Capital Renovation and Operation Plan

Comprehensive Day Services

Orlando has been identified as the largest city in America without a Comprehensive Day Services Center for adults experiencing homelessness.

- We are completing the third leg of the stool for homeless services in the community (shelter, outreach, day services)
- We are the Robust Front Door for newly homeless and long-term homeless alike to enter into the system of care or update their status
- We are bringing six organizations who were spread out through the Downtown and Parramore area into the same place to operate more efficiently
- We are getting unsheltered adults off the public streets in the hundreds, reducing loitering, blight and scam artists and dealers who work to take advantage of them
- We are “no barrier” so there is no reason someone can’t come to the campus, whereas the shelters have a capacity and many rules that a large percentage of the homeless population don’t want to abide by
- We are not service based, but solutions based. It isn’t a hangout; it’s a program lifting adults and children OUT of homelessness – 3,303 to date since August 2021

Comprehensive Day Services

- We are providing a shot in the arm to the entire homeless services system. We are now a part of the Continuum of Care and brought the first church into the CoC. We are checking off the top two priorities identified by Mayor Dyer's federal advisor from 2018.
- We are low maintenance, easy to work with, flexible, nimble and accessible. We are also multi-dimensional. We have placed more than 260 adults into full time jobs in two years; we are providing healthcare to dozens of adults every week; we're helping people get back to their communities where they have family support; we're training other organizations across five counties and many municipalities to improve their practices
- We are faith founded, but science based. We're operating on proven best practices only.
- We will be a model homeless service agency studied and copied throughout the country. This has already begun with 457 housed from the streets and 2,846 prevented from homelessness through rental assistance since 2021. (as of August 25, 2023)
- We want to be partners, not popular. We want to be credible, not cocky. We want to be accomplished, not award winning. We want to be the pride of Orlando, but not prideful.

Facts on the ground

Over the last 12 months we have record of 5,766 persons experiencing literal homeless in Central Florida

- 61% male
- 39% female
- 53% black
- 46% white

Orlando systems have housed 4,342 individuals & placed 4,392 individuals in shelter.

Official counts show 1,230 unsheltered individuals on a single night.

Christian Service Center Successes

Since Jan 1, 2023 through August 25,
2023

- Rental Assistance – 684 Clients Assisted
- Utilities Assistance – 560 Clients Assisted
- Permanent Supportive Housing – 14 Clients have been housed through this program.
- Diversion/Reunification - 118 Clients have been Diverted to housing or reunited with family or friends.
- Rapid Rehousing – **RUSH** – 75 Unique individuals were placed in apartments or hotels through our EPiC Outreach and Access Point since March 1.
- 92 unique individuals were placed in apartments or hotels through the **Parramore Kidz Zone** program.



Timeline Highlights

- 1963 – President Kennedy signs executive order ending most federal funding for mental health asylums.
- 1978 – 1984: Nationally the balance of available affordable units flips. Simultaneously, the amount of funding for affordable housing is cut by more than 60%
- 1986: First federal legislation to fund programs serving people experiencing homelessness
- 2011: 60 Minutes – children experiencing homelessness in Central FL [?](#)
- 2013: Advent Health invests \$6M in people with disabilities experiencing long term homelessness
- 2015: Region shifts funding from service focus to outcome/housing focus 2013 – 2017: Local jurisdictions invest at unprecedented amounts moving now 1,600 extremely vulnerable adults into Permanent Supportive Housing
- 2018 – President Obama’s former Director for the Interagency Council on Homelessness, Barbara Poppe, completes an evaluation of Central Florida homeless services and solutions. Her top recommendation among many was the development of a Comprehensive Day Service Center and a Robust Front Door for Housing Services in the Downtown Core as Orlando was the largest city in the country not to have one.

By the numbers

Arizona, California, Florida, and Oregon are also four of the five states with the greatest affordable housing crisis.


Florida factors:

- Extremely limited affordable housing
- Extremely tight housing market, in general
- Shelters at capacity (COVID distancing requirements a contributing factor)
- Low wages
- Less dangerous weather, compared to northern climates
- Not a Medicaid expansion state.

The Orlando region, specifically, has been ranked first and seventh for worst affordable housing market over the last three years.

Florida's minimum wage increased from \$8.65/hr to \$15/hr.* Currently, there are only 21 states with a lower minimum wage than Florida.

Earning the current minimum wage a single person needs to work 84 hours each week to afford a one-bedroom rental in Florida



This is a uniquely challenging population to reach. The National Alliance to End Homelessness notes that, “despite the role that the available assistance plays in the number of unsheltered individuals, even Continuums of Care (local networks) with almost enough shelter beds have individuals, especially chronically homeless individuals, who are unsheltered.”

NYC, for example, has a mandate to provide shelter. The City cannot turn away anyone seeking a bed, yet they still had more than 2,500 unsheltered individuals at their last count.

There are a number of reasons individuals may avoid shelter, but research suggests that congregate living arrangements create challenges, such as not allowing access for couples, pets, or those facing challenges with substance use or mental health.

This is also tied to an extremely challenging housing market and fewer mental health and health care services, compared with states that have Medicaid expansion


Unsheltered people are:

- 4x as likely to report that physical health conditions had contributed to loss of housing as sheltered people.
- 3x as likely to report mental health conditions had contributed to loss of housing.
- 8x as likely to report that use of drugs or alcohol had contributed to loss of housing.
- 80% unsheltered women reported abuse and/or trauma as the cause of their homelessness.

• Source: California Policy Lab, survey of 15 states



Barriers to Housing

- Eviction history
 - Pets
 - Income and Housing Subsidies
 - Property management with national requirements
 - Landlords are people, too
 - Criminal history
 - Addiction
- 

Homelessness and the Justice System

- More than 50,000 people enter shelters directly from correctional facilities a year, according to the US Department of Housing and Urban Development.
- Study published in *Psychiatric Services* (2019), reported by Treatment Advocacy Center indicates presence of mental illness increases the likelihood of incarceration by more than 50%, even when controlling for race, violence of the offense and prior arrest history
- People who have been incarcerated more than once are 13X more likely than the general public to experience homelessness.
- According to the California Policy Lab, people experiencing unsheltered homelessness who were surveyed between 2015 and 2017 reported an average of 21 contacts with police in the past six months, 10 times the number reported by people living in shelters.
- People experiencing unsheltered homelessness were also 9 times more likely than people in shelters to report having spent at least one night in jail in the past six months

Christian Service Center

Comprehensive Day Service Center

Case Statement Summary

- Co-Locate a multitude of necessary services within a single point of access.
- Provides basic human services for anyone in need. Connect adults experiencing homelessness with caring volunteers and staff.
- Build a "Robust Front Door" for the continuum of care and embrace the housing first approach
- Become fully Comprehensive addressing *housing, income and health care*.
- Four buildings hosting seven partners running 10 unique programs, nearly all services needed for a Comprehensive approach are existing or in progress.
- Missing pieces: security, fencing, outdoor table seating, support groups, benefits assistance, ADA Showers, storage, mailboxes, employment training and **MENTAL HEALTH**.

Christian Service
Center-
Comprehensive
Day Services
Campus

Capital

Phase I = \$450,000 (100% complete)

Phase II – 800
Building \$1,122,375

Phase III –
Renovation of Advanced
Human Services in Fresh
Start Building = \$2,563,870

Phase IV –
Exterior Beautification and
Site Improvements
= \$1,509,278

Operations

Phase I = Two Orgs with four
programs to Seven Orgs with
10 Programs = \$1.9M
Annually (100% complete)

Phase II – Mental Health
Building \$341,000/yr

Phase III – Fresh
Start Advanced Human
Services = additional
\$500K/yr with 8% cost
increase annually

Phase IV – Medical Legal
Partnership: \$500K/yr
Security Requirements:
\$85,000/yr



**CHRISTIAN
SERVICE CENTER**

Orlando has been identified as the largest city in America without a Comprehensive Day Services Center for adults experiencing homelessness

Thank you to the following for their services in putting together this plan:



QUIST DESIGN WORKS
ARCHITECTURE + INTERIORS

Board of Directors

Thomas Cook, Anne Rogers Realty

Walter Carpenter, Pinel & Carpenter, Inc

Mike Beale, Bishop Beale Duncan Commercial Real Estate

Jane Callahan, Dean Mead Attorneys at Law

Janice Hagensicker, AdventHealth

Leon Camarda, Project Management Advisors

Pia Valvasorri, Orange Blossom Family Health

Mike Perkins, Orange County Regional History Center (ret.)

Matt McMurtrey, Lowndes Law

Rev. Vance Rains, First United Methodist Orlando

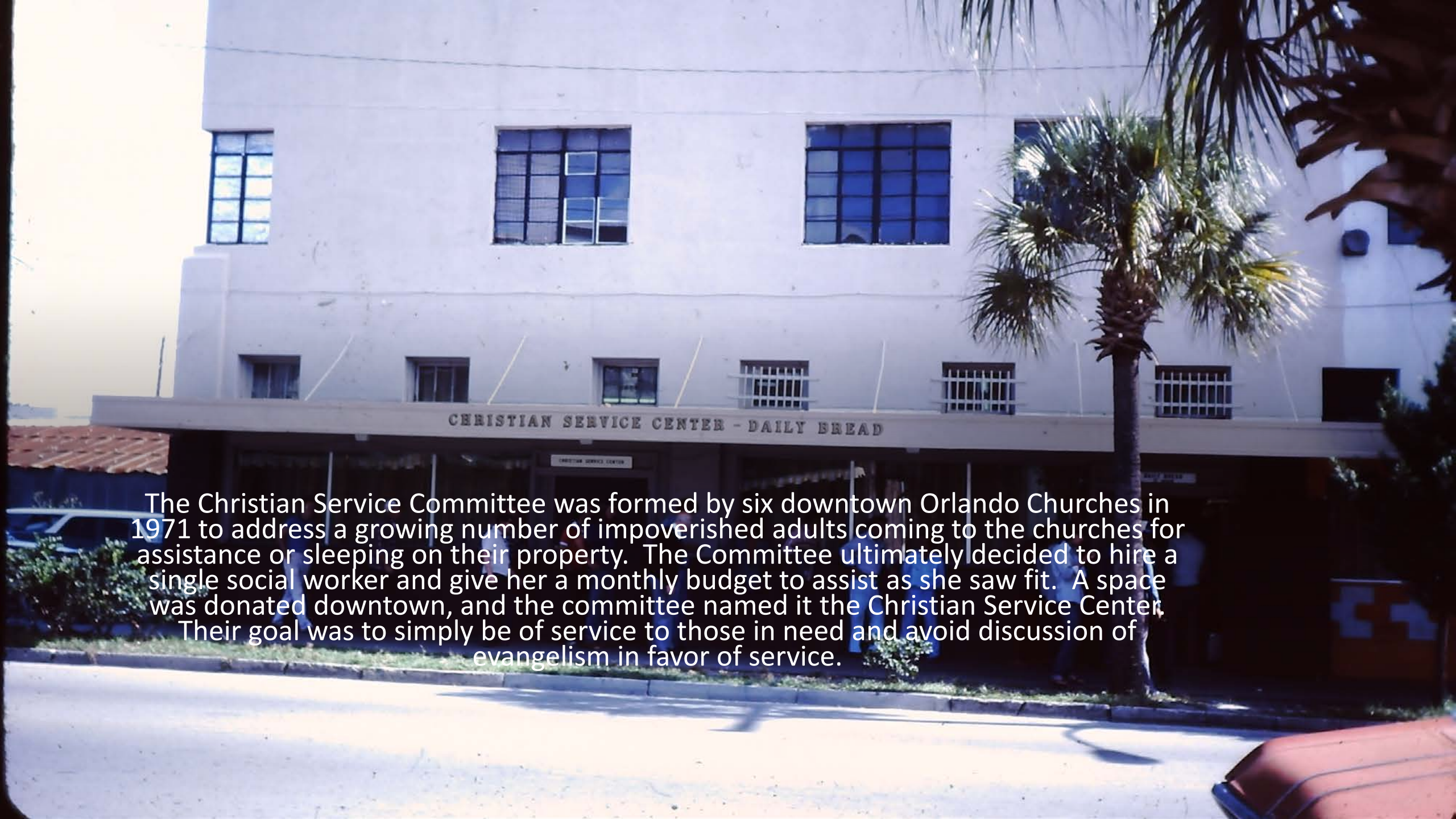
Karl Francetic, iCap Realty

Howard Lee, Tower Realty (ret.)

Ashley Baillageron, esq.

Parks Bennet, Campaign Inbox

Carla Cox, Bryan Hampton, Dameon Dixon, Robert Klinefelter, Lisa Portelli, Martha Are, Brian Postlewait, Allison Nye, Dewey Wooden,
Joel Miller, Brad Sefter, Eric Camarillo, PJ Charles, Cheryl Anderson, Barbara Poppe



The Christian Service Committee was formed by six downtown Orlando Churches in 1971 to address a growing number of impoverished adults coming to the churches for assistance or sleeping on their property. The Committee ultimately decided to hire a single social worker and give her a monthly budget to assist as she saw fit. A space was donated downtown, and the committee named it the Christian Service Center. Their goal was to simply be of service to those in need and avoid discussion of evangelism in favor of service.



In 1975, a group of volunteers from the Orange County Evangelical Women's Association began a weekday soup line at noon and called it Daily Bread. This program has been in continuous operation now having served over 5,000,000 meals. In need of a larger space, The Christian Service Center moved to the Parramore Heritage Community in 1984. Today, we serve 17 meals weekly in Parramore to over 200 adults and children on average at each meal. We also serve a daily hot lunch weekdays in Ocoee and in Winter Park.

In 2019, The City of Orlando and the Central Florida Commission on Homelessness asked the Christian Service Center to consider converting their Parramore Campus to a more modern Comprehensive Day Services Center that includes not just services such as food, clothing and hygiene, but also solutions such as housing, hiring and healthcare.

The Organization began by interviewing best practice Day Service Centers around the U.S., Canada and England.

- | | |
|--------------|------------------------|
| Athens | Phoenix |
| Austin | Rockford |
| Charlotte | Salt Lake City |
| Cincinnati | Sarasota |
| Denver | Tampa |
| Hackensack | Toronto |
| Houston | Washington D.C.
(2) |
| Jacksonville | Vancouver |
| Los Angeles | |
| London | |
| Miami | |

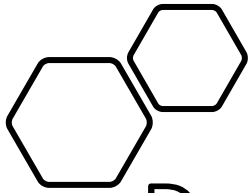




Athens Resource Center for Hope

Athens, GA <http://athensresourcecenter.org/>

The vision of ARCH is to co-locate necessary services so that members of the community at risk of and experiencing homelessness have realistic access to opportunities to work toward independence.



Downtown Day Service Center

Washington, D.C.

<https://www.downtowndc.org/program/the-center/contact-the-center/>

The Center offers on-site support for individuals experiencing homelessness by providing a multitude of services within a single point of access.





Urban Rest Stop at Sulzbacher Jacksonville, FL

Sulzbacher provides a continuum of care approach, addressing all aspects of homelessness including housing, income and health care. The Urban Rest Stop, located in Sulzbacher Center, supports 400 homeless people downtown during the day that are either waiting for shelter beds to open or choose to sleep in the street.



Roof Above* (formerly Urban Ministry Center)

Charlotte, NC

<https://www.urbanministrycenter.org/helping-the-homeless/ways-we-help/basic-services-soup-kitchen/>



Roof Above Day Service Center provides basic services for anyone in need. These services provide additional opportunities for homeless individuals to connect with caring volunteers and staff, enabling further contact with the continuum of care and services in Charlotte.

Lodestar Day Resource Center* Phoenix, AZ <https://hsc-az.org/>

The collaboration of all the social services on one Campus allows the Human Services Campus to uniquely help individuals experiencing homelessness. With seven buildings hosting 15 partners, nearly half of the services on the Campus are housed within the Lodestar Day Resource Center.



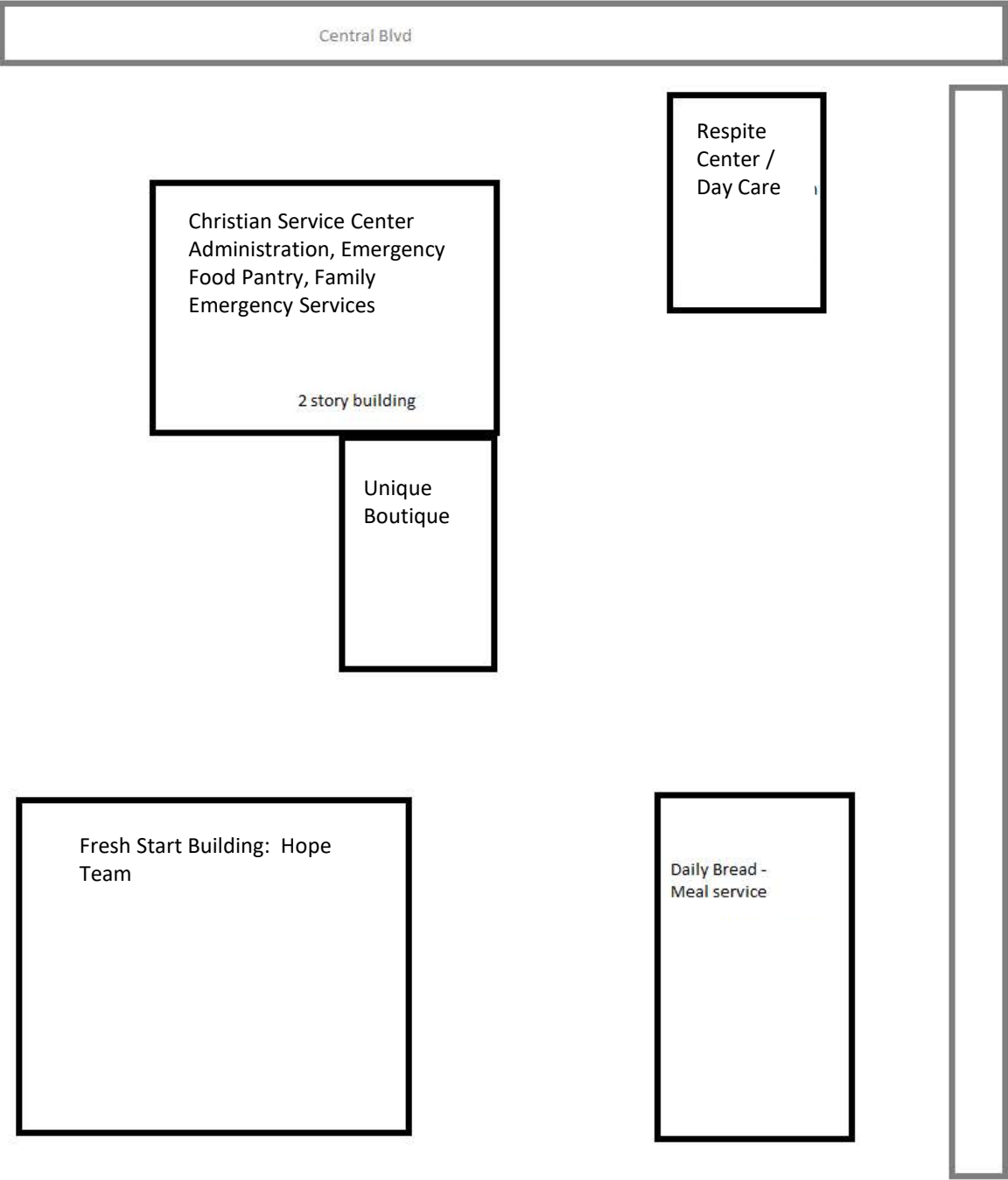
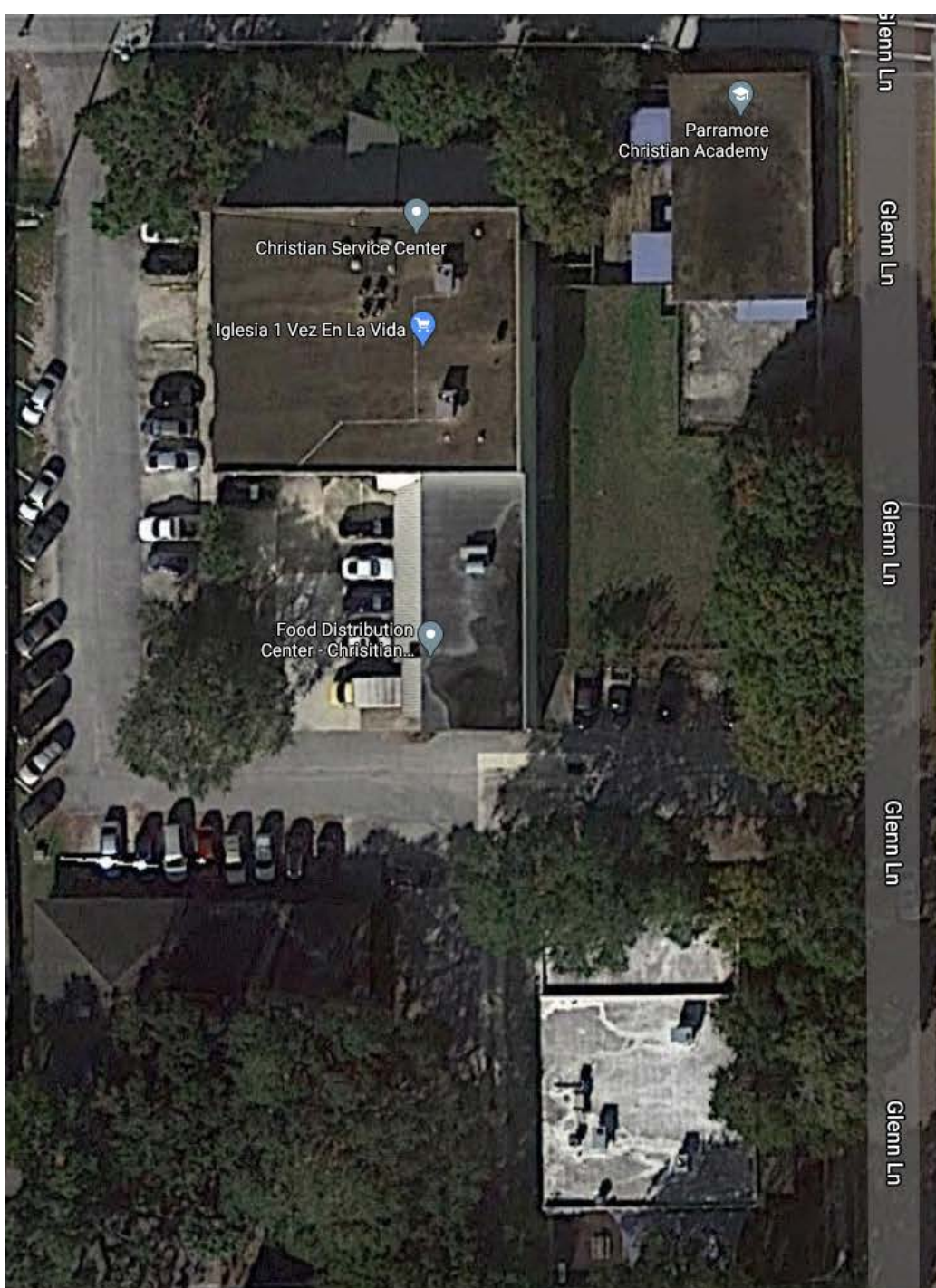
The image shows the exterior of a two-story brick building with a stone base. A dark green awning covers the entrance, which has a sign that reads "CP THE CARPENTER'S PLACE PROMOTING THE TOOLS FOR REBUILDING LIVES". A red car is parked on the street to the right. A large, semi-transparent white circle is overlaid on the left side of the image, containing text.

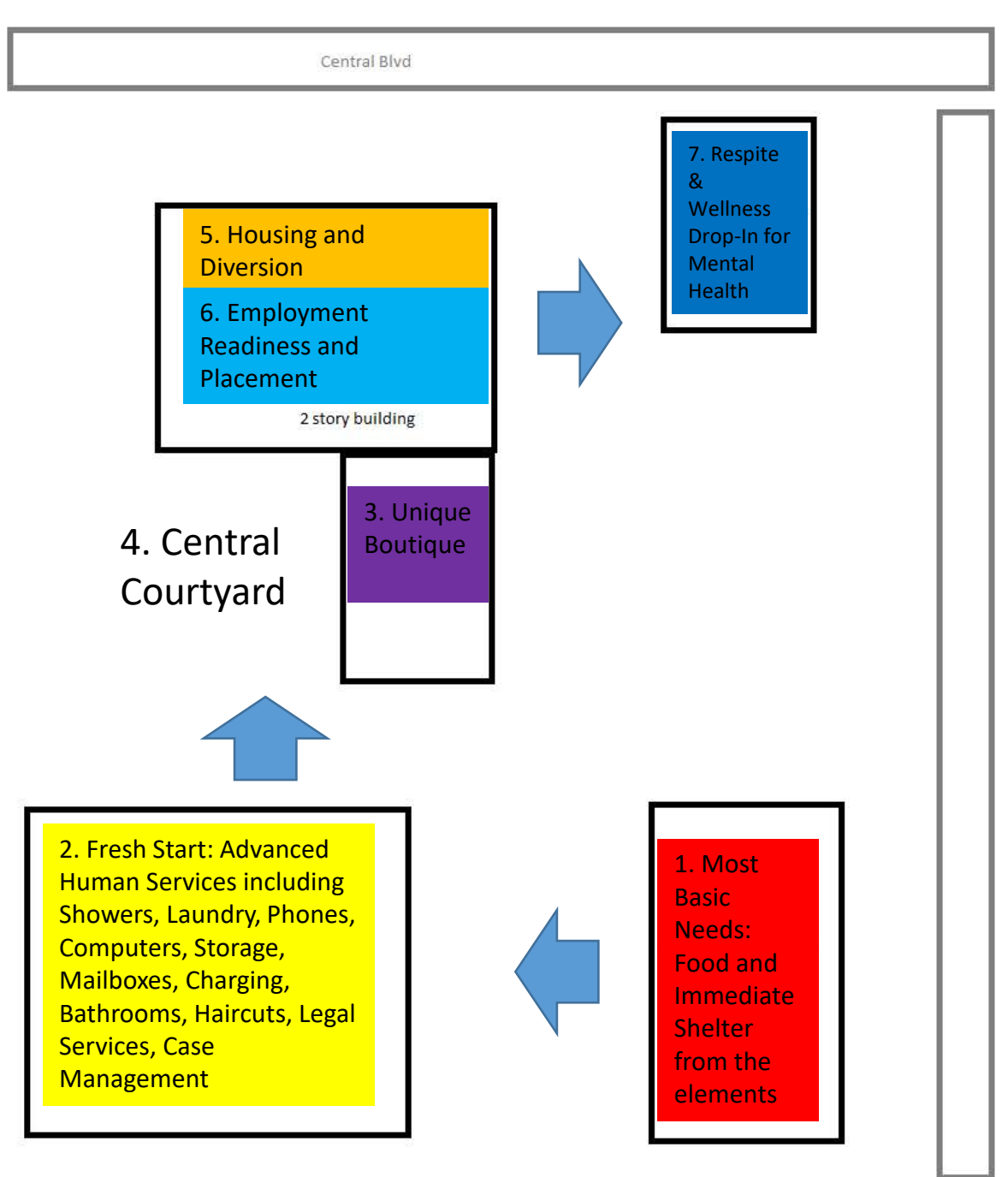
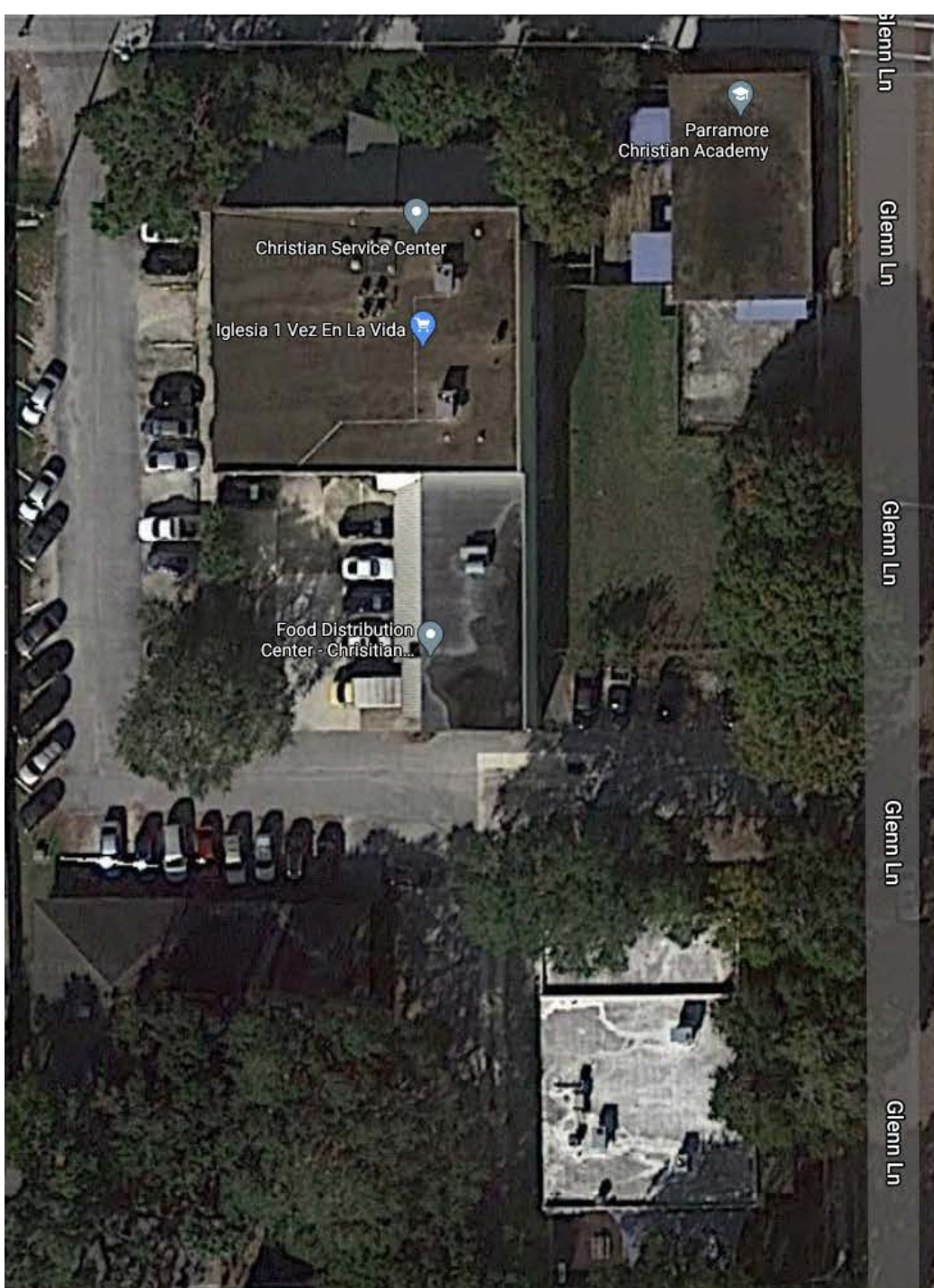
Carpenter's Place

Rockford, IL

<https://www.carpentersplace.org/>

By first meeting these most basic human needs, Carpenter's Place provides an atmosphere that allows the homeless person to focus on something other than moment-to-moment survival. Current building is for sale as they look to find a bigger location for their services.







Northwest Corner



Northeast Corner



Southwest Corner



Southeast Corner



coyle & caron
 landscape architecture
 236 Pasadena Place
 Orlando, FL 32803 407-866-0650
 www.coylecaron.com

Christian Services Center Campus
 Orientation

Date:	08/17/22



Christian Service Center Parramore Campus modernization to Comprehensive Day Services Center

PHASE I

Compassion Corner

Breakfast, Bible Study, Coffee, Daytime Shelter

As meet.
**Compassion
Corner**

First Presbyterian
Church of Orlando





Compassion Corner

Breakfast, Bible Study, Coffee, Daytime Shelter





Lunch Service

Daily Bread



Straight Street

75th Day of Dinner Service February 9, 2021

5:30pm



Unique Boutique

Dignified Clothing Program



SALT

Showers, Haircuts, and Laundry Services



Homeless Services Network (HSN)

Lead agency for the HUD Continuum of Care



Homeless Outreach Partnership Effort
HOPE Team



Family Emergency Services (FES)



Food Pantry, Rent and Utilities Assistance, Rapid Rehousing



first step
STAFFING
for good

First Step

The largest non-profit staffing company in the United States, specializing in helping employ adults who have barriers such as lack of housing, transportation or a criminal record.

Employment Assistance

Current CSC Programs

- Daily Bread – Breakfast & Lunch Service
- Emergency Food Pantry
- Unique Boutique – Dignified Clothing Program
- Accessible Computer Lab
- Rent and Utilities Assistance
- Rapid Rehousing
- Permanent Supportive Housing
- Bus Passes for Jobs or Medical
- Walk-In Crisis Navigation



On-Site Agency Partners

- Compassion Corner – Breakfast, Bible Study, Coffee, Daytime Shelter M-Th 8:30 -3pm
- Straight Street – Dinner Service M-F 5:30pm
- UCF Medical School – Chapman Community Clinic, once per month on the First Tuesday 4:30pm to 6:30pm
- SALT – Showers, and Laundry Services M, T, W, Th, Su 9am-4pm
- Homeless Services Network – Supporting the first full time ACCESSPOINT available to any person experiencing homelessness who wants to begin the process of accessing services.
- Hope & Help – STD & HIV testing Tuesday's
- Health Care Center for the Homeless - HOPE Team Outreach Partnership Effort & HCCH Mobile Clinic (T, W & Th)
- First Step Staffing – Employment Assistance M-F 9am-4pm
- Aspire – Mental Health Navigation (T AM, Th AM)
- Second Harvest – SNAP Navigation (Mon AM)
- Community Legal Services – Legal Assistance M-F 9am-4pm
- Orlando Barber College – 12 students cutting hair Tuesdays from 9am to 2pm.

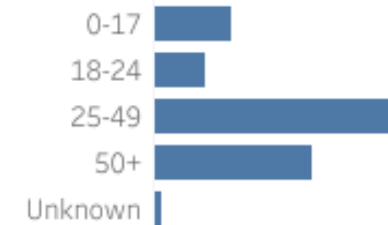
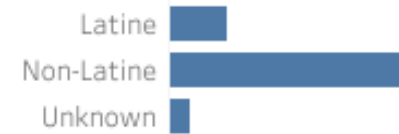
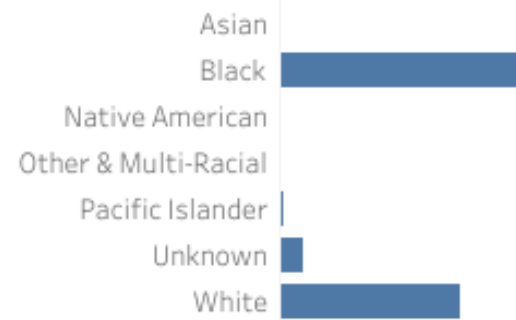
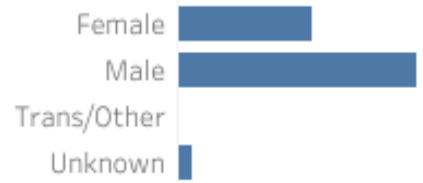
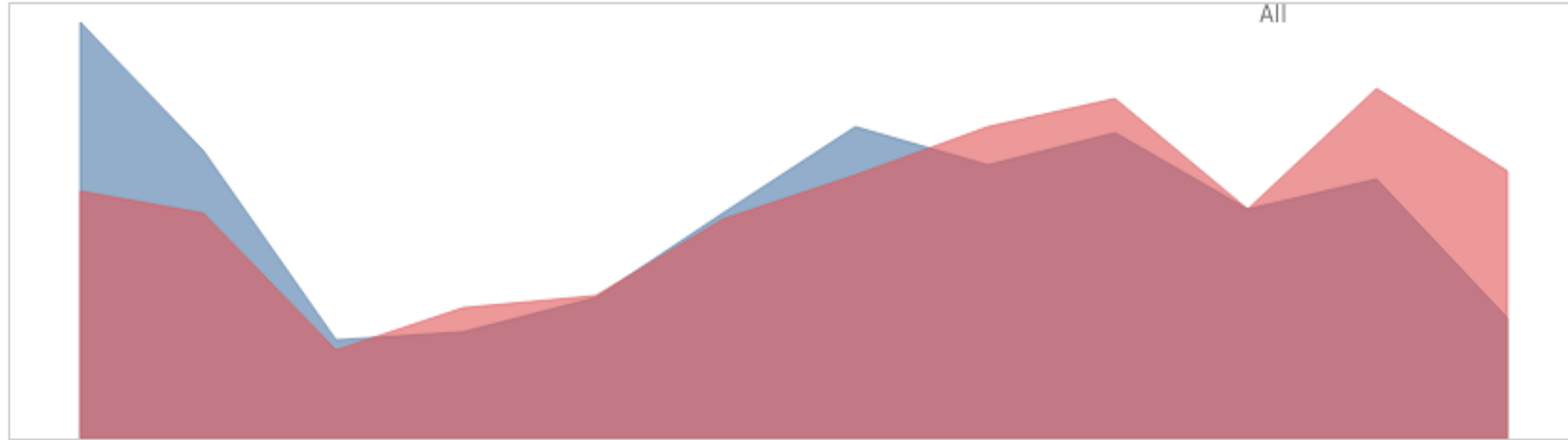


All Connected through HMIS

Homeless
Management
Information
System

Entries Into Homeless System

Exits From Homeless System



All Connected through HMIS

**Homeless
Management
Information
System**

Community Need: Comprehensive Day Services

Services by Christian Service Center

- Clothing
- Breakfast
- Lunch
- Transportation Assistance
- Homeless Prevention (Rent/Utility Assistance)
- Homeless Diversion
- Rapid Rehousing & Permanent Supportive Housing
- Emergency Food
- Computer Lab



Services by On-Site Partner Agencies

- Shower
- Laundry
- Housing Assessment
- Outreach
- Permanent Supportive Housing
- Dinner
- Employment
- HIV, Syphilis, Hepatitis test
- SNAP
- Social Security Applications
- Mail
- Legal Services



Services Needed to be Comprehensive

- Mental Health Services
- Medication Access
- Daytime Storage

Christian Service Center - work in progress

2019

- **Emergency Food Pantry** – provides grocery product for families near homelessness or clients recently housed
- **Family & Emergency Services (FES)** continues to offer food pantry and financial/rental assistance from case managers exercising CDC safety guidelines.
- **Daily Bread** – lunch services for up to 200 per day – currently take-out only.
- **Unique Boutique** – public store with 80% of transactions through vouchers from 10 separate agencies all using HMIS.
- **Hope Team** (street outreach) located on site.

2020

- **Service and Love Together (SALT)** mobile shower program (T, W, Th, Sun) – showers, clothes, and haircuts. Will eventually add mobile storage and laundry. 50-75 per weekday; 150+ on Sundays. Full Time Security. Haircuts
- **Compassion Corner**- 70-80 guests per day Mon-Thurs. Coffee and Light Breakfast. Two case management suites built into the Daily Bread building. (HMIS). Full Time Security.
- **Straight Street** – Dinner services Monday through Thursday 5:30 to 7pm.
- **Coordinated Entry Community HUB** (Fridays): a homeless adult can walk-up to a trained professional without an appointment who will explore alternative resources and supports to try keeping the person off the streets or out of shelter. CSC proposes to expand this service to 4-5 days a week in partnership with the Hope Team (already on site) and the Homeless Services Network who is responsible for managing the overall system.

2021

- **Safe Space:** Closed Glenn Lane East Access. All services through one entrance. Opening campus and adding more outdoor tables to encourage visitors to use our campus as a safe space during the day. (Jan 1 2021)
- **First Step Staffing** is the largest nonprofit light-industrial staffing agency in the U.S. First Step currently employs over 5000 individuals, and is on a mission to provide a path out of homelessness through work experience (Feb 2021)
- **HOPE TEAM** – relocates to main administration building (March 2021).
- **Aspire Health Partners** – Mental Healthcare Navigation (June 2021).
- **Exterior Site Improvements** for Safety, Aesthetic and Functionality including campus fencing, exterior courtyard, landscaping, parking improvements and check in processing (late 2021).

2022

- **Community Legal Services of Mid Florida** – Medical Legal Partnership (February 2022) On site attorney to assist clients with barriers to housing

2024

- **Modernization** of 816 West Central (formerly Fresh Start Men's Shelter) to **Advanced Day Services Building** offering showers, laundry, storage, mailboxes, phone charging, landline phones, computer stations, case management suites and public restrooms.
- **Renovation** of 800 West Central to Mental Health Clinic offering counseling, psychiatry and pharmacology
- **Modernization and Beautification** of Exterior portions of campus including courtyard, fencing, lighting, paving, landscaping and overall aesthetic.

Phase 1 – Maximize Use of Existing Space. 1.8 Acres 26, 000 Square feet.
Funded by Christian Service Center Private Fundraising

Phase 2

B. Mental Health Clinic

Capital Construction Funded by Accelerate Orlando, CRA and Operations funded by future partnerships

Phase 3 – A Fresh Start for FRESH START – Advanced Human Services Program

Capital Construction and first three years of operating budget Funded by City of Orlando Accelerate Orlando and CRA

Phase 4 – Beautify and Secure Campus. Lighting, Fencing, Asphalt, Central Courtyard, Landscaping, Overall Aesthetic

Funded by City of Orlando Accelerate Orlando, CRA and CDBG

Phase 5

Medical Legal Partnership with full time on campus attorney.

Funded by Advent Health

Phase 6

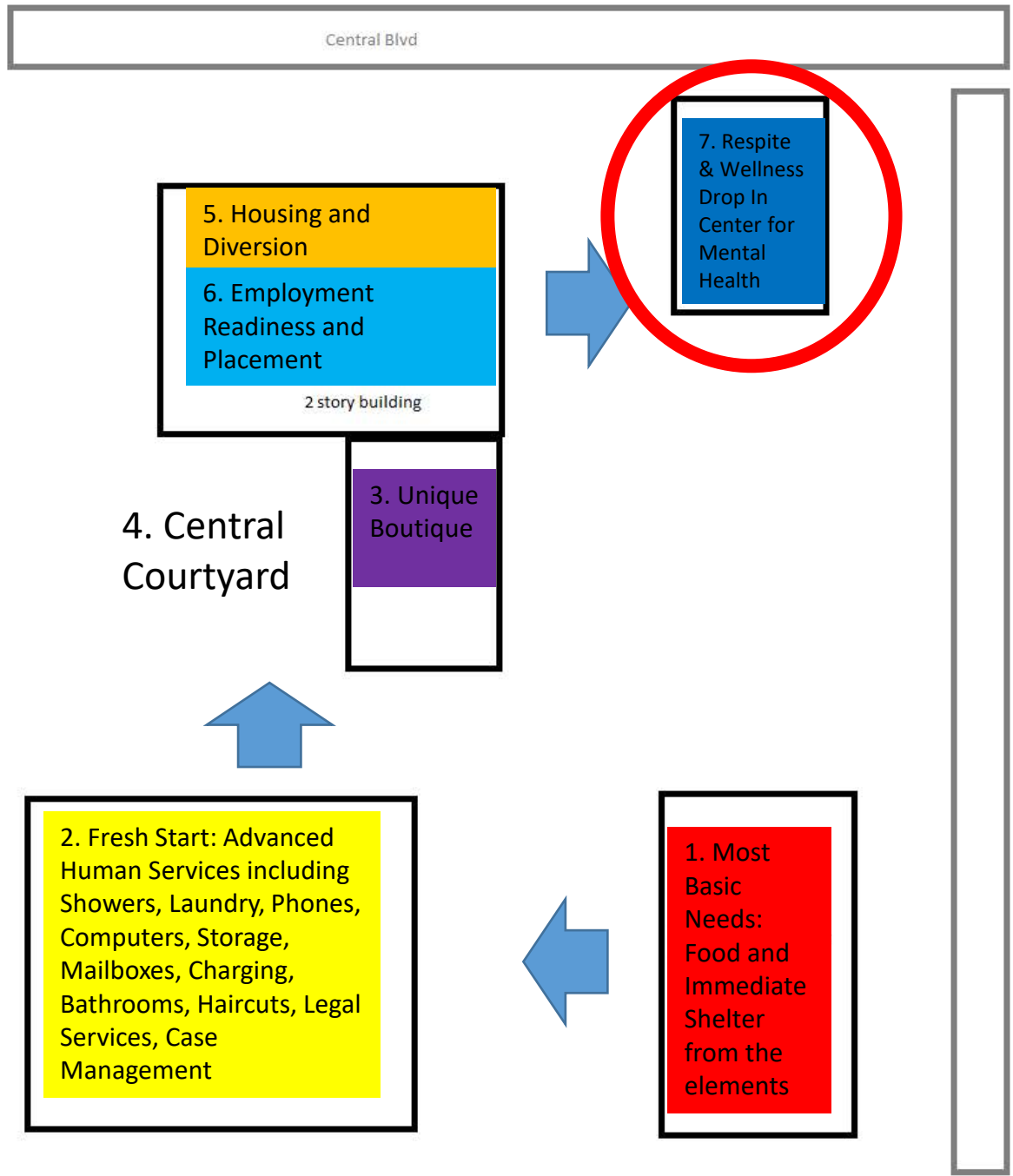
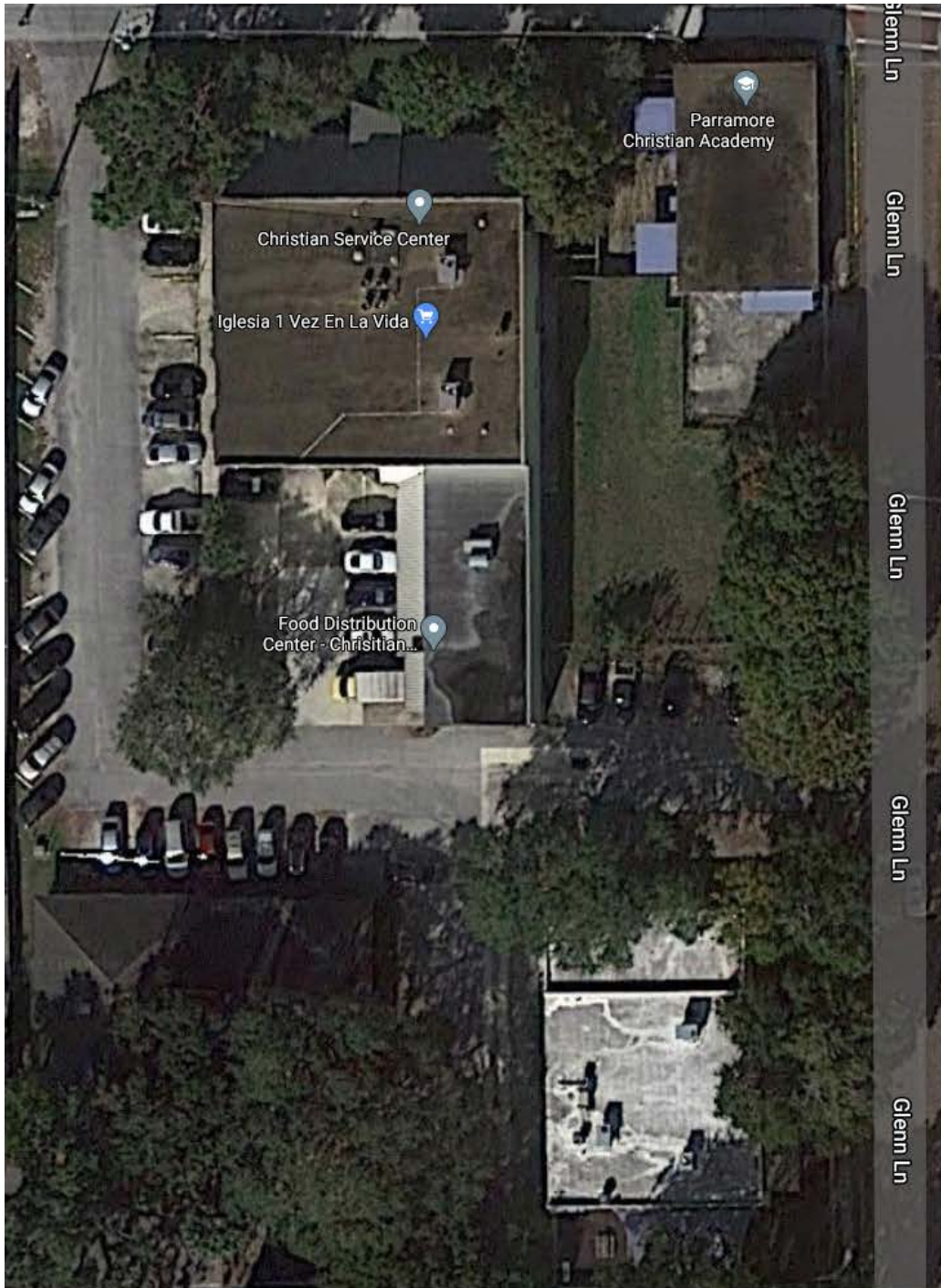
Employment Readiness Program.

Funded by Christian Service Center Private Fundraising

Phase II:
Mental Health Respite and Wellness Day
Center/Clinic

for Adults and Families Experiencing Homelessness

\$1,122,375 Capital Costs





**CHRISTIAN SERVICE CENTER
Respite and Wellness Center
FLOOR PLAN
800 W. Central Avenue, Orlando 32805**



QUIST DESIGN WORKS
833 HIGHLAND AVENUE
SUITE 100, ORLANDO, FL 32803
407.826.1604 PHONE

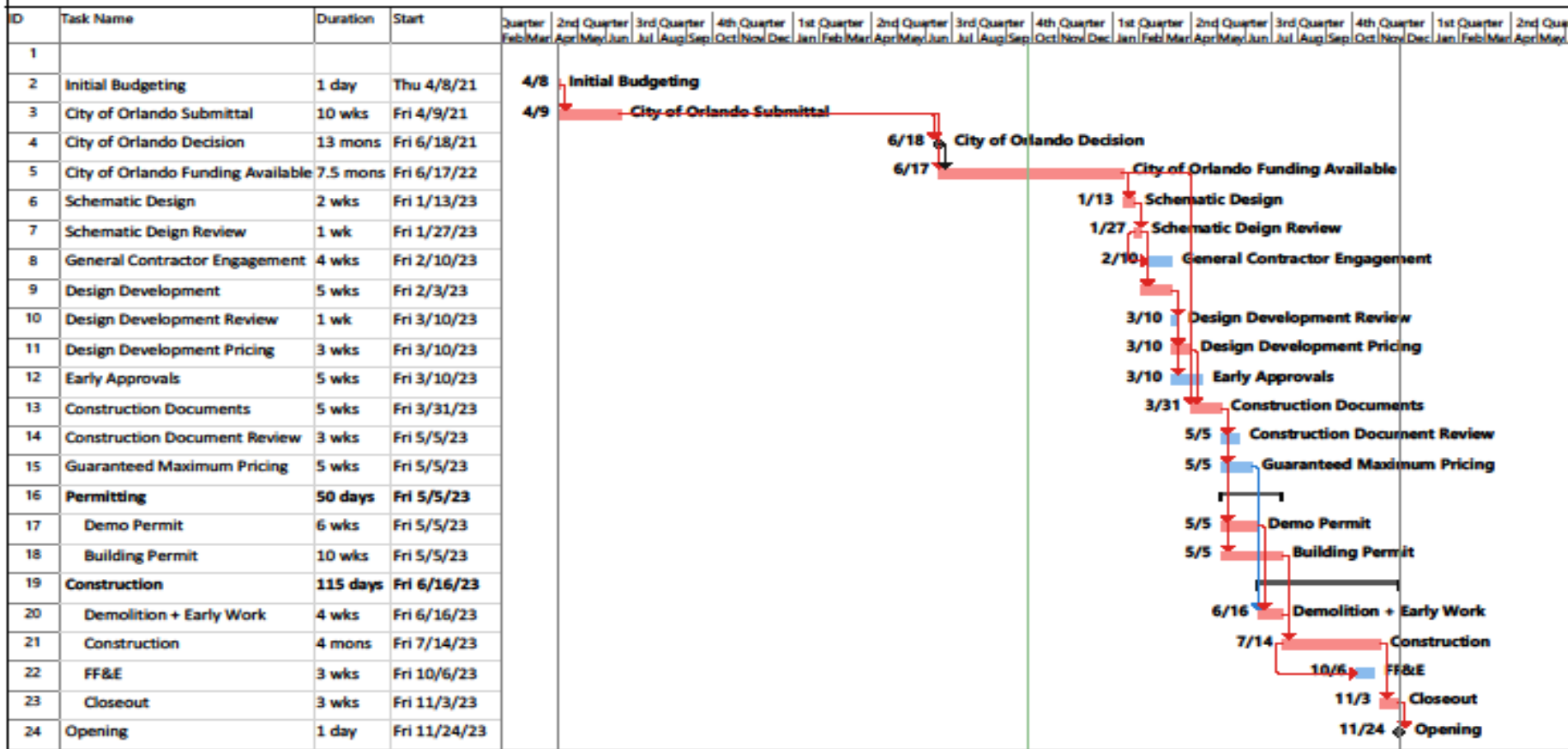
Budget Item	Cost
General Construction	\$672,925
Architect / Engineer	\$90,526
Initial Land Survey Costs	\$0
Testing / Inspection	\$5,000
Miscellaneous Consulting	\$1,000
Project Management Fees	\$28,838
Permits	\$19,141
Impact Fees	\$35,000
Professional Fees	\$1,500
Insurance	\$10,094
Furniture, Furnishings & Equipment	\$112,000
Project Contingency	\$129,552
TOTAL PROJECT	\$1,122,375

Christian Service Center
Comprehensive Day
Services Center –

800 West Central
Boulevard Phase IV

MENTAL HEALTH
Respite & Wellness Center

Draft Capital Budget



Project: Christian Service Center
Date: Mon 9/26/22

Task		Inactive Milestone		Start-only		Critical Split	
Split		Inactive Summary		Finish-only		Progress	
Milestone		Manual Task		External Tasks		Manual Progress	
Summary		Duration-only		External Milestone			
Project Summary		Manual Summary Rollup		Deadline			
Inactive Task		Manual Summary		Critical			

Expected Results Phase II Mental Health Center

Outcome Goal #1: We expect the Mental Health Center to see 15-20 patients per weekday for individual appointments and another 50 unique patients per week for group therapy.

Outcomes Goal #2: We expect to serve 300-600 unique homeless adults through pharmacology services per year.

Outcomes Goal #3: Currently, law enforcement and other agencies can only transport homeless adults experiencing mental crisis to an ER or to Central Booking. We will serve as a third option for law enforcement as a voluntary drop-off site/pre-booking diversion program. We expect this program will keep 300-500 unique people per year away from local ER's or the 33rd street jail.

Phase III:

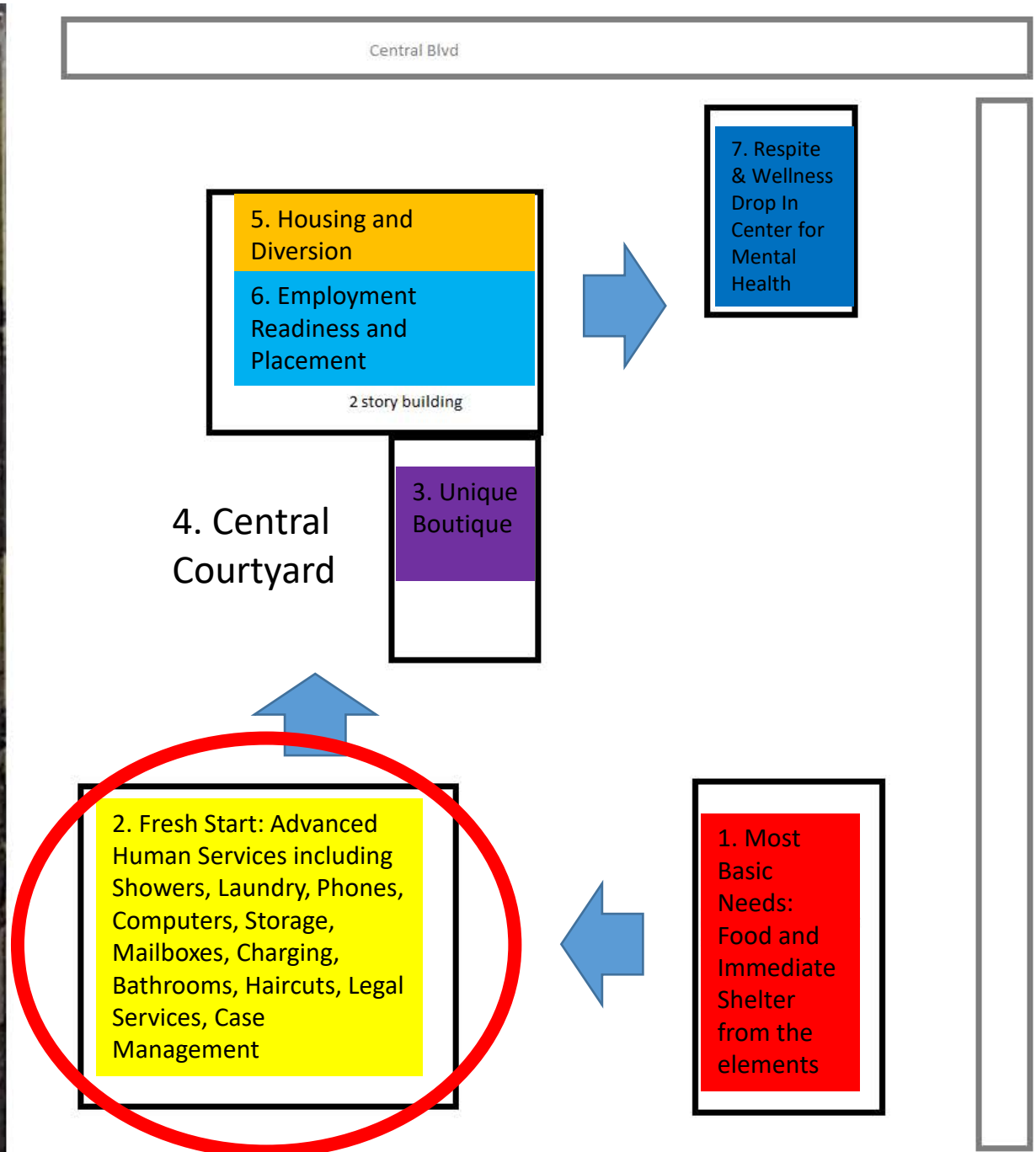
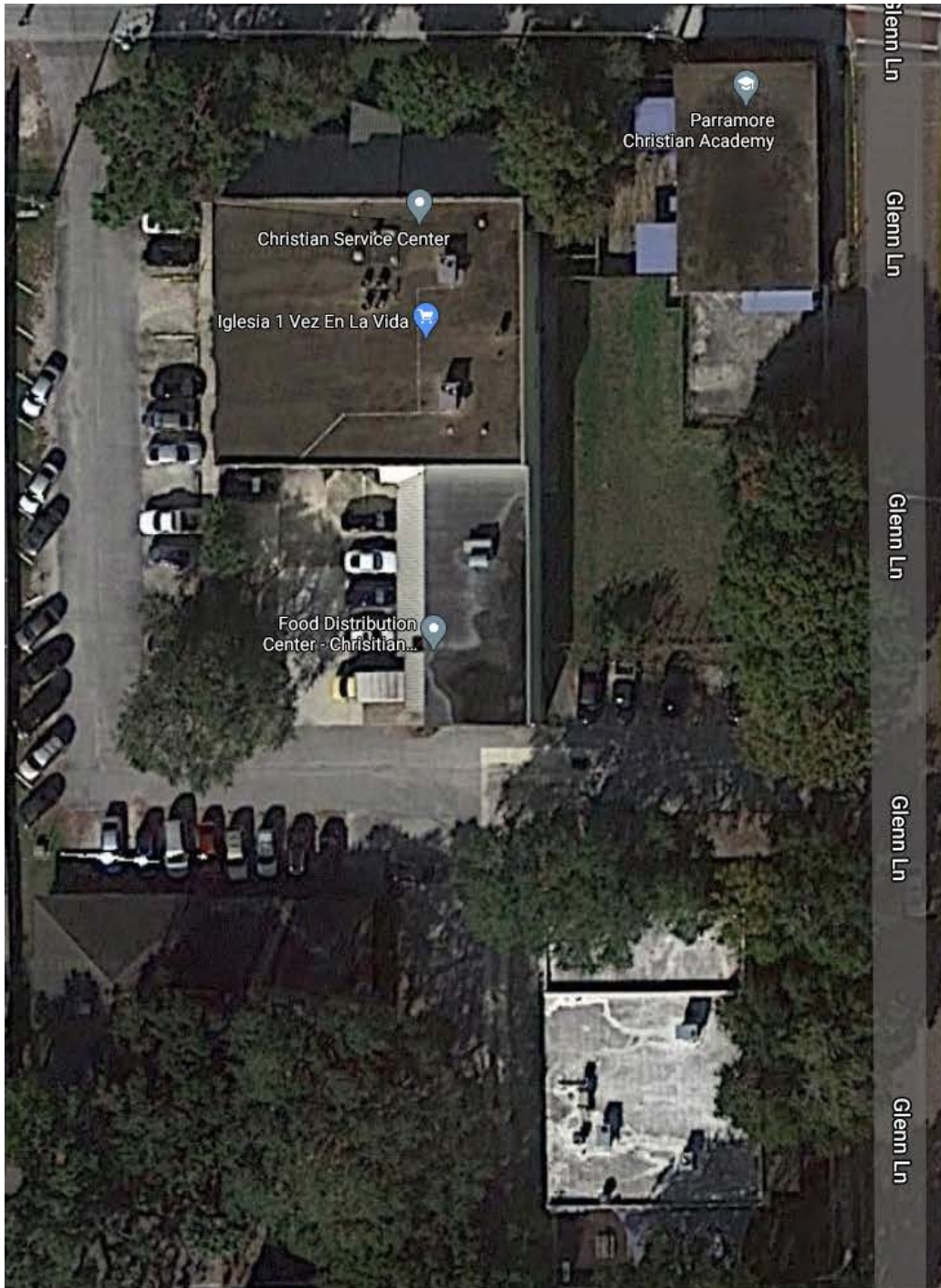
Advanced Human Services Day Center

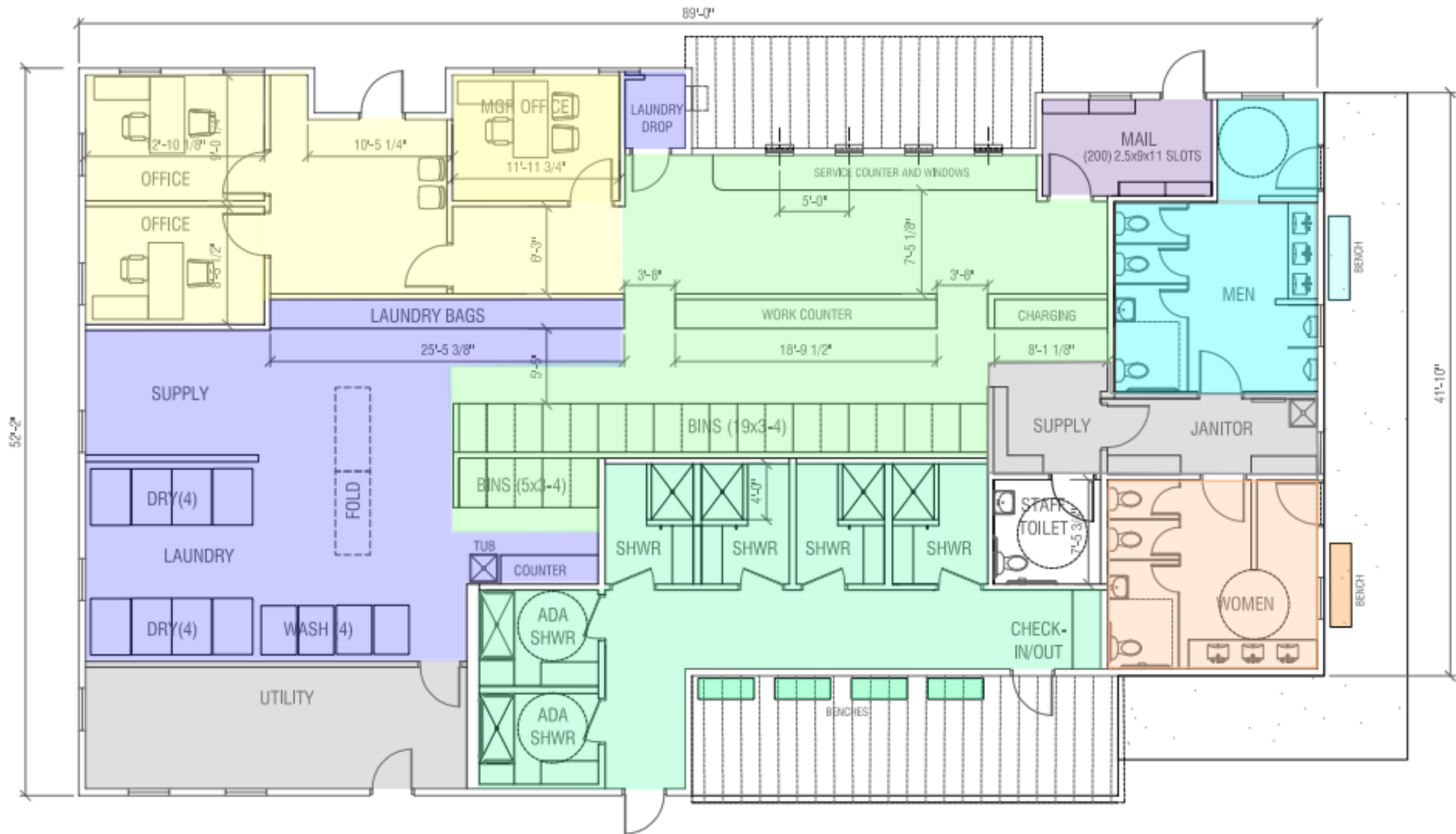
for Adults and Families Experiencing Homelessness

\$2,563,870 Capital Costs

\$900,000 Three-year Operating Costs

\$3,463,870 Total





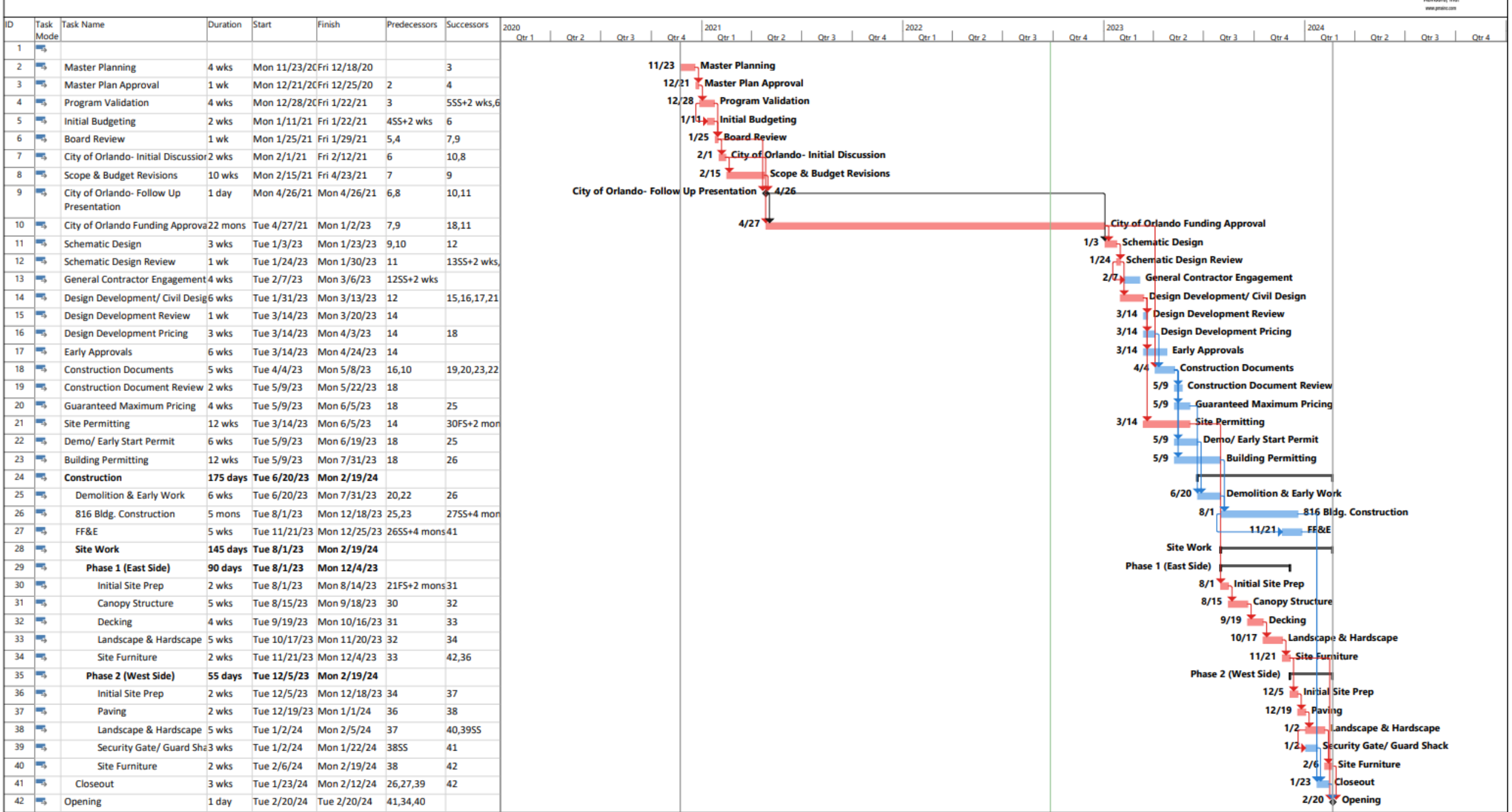
Budget Item	Cost
General Construction	\$1,634,738
Architect / Engineer	\$193,241
Initial Land Survey Costs	\$9,500
Testing / Inspection	\$25,000
Miscellaneous Consulting	\$3,500
Project Management Fees	\$64,639
Permits	\$50,482
Impact Fees	\$44,000
Professional Fees	\$2,500
Insurance	\$25,521
Furniture, Furnishings & Equipment	\$165,500
Project Contingency	\$307,050
TOTAL PROJECT	\$2,563,870

Christian Service Center
Comprehensive Day
Services Center –

816 West Central
Boulevard Phase III

Fresh Start
Advanced Human Services
Building

Draft Capital Budget



Project: CSC 816 + Site DRAFT
Date: Mon 9/26/22

Task		Summary		Inactive Milestone		Duration-only		Start-only		External Milestone		Critical Split	
Split		Project Summary		Inactive Summary		Manual Summary Rollup		Finish-only		Deadline		Progress	

FRESH START - Advanced Human Services Operational Budget

Staff Needs	Salary	FT/PT	Hourly/Salary	Benefits/Payroll Expenses	Office Supplies	Cleaning Supplies	IT Support	Telephone	Admin Costs	Utilities	Maintenance
Shower room/laundry attendant	\$35,360.00	FT	Hourly	\$9,547.20	\$1,000.00	\$49,425.70	\$1,404.00		\$4,855.60	\$30,824.00	\$20,300.00
Check-In / Receptionist	\$35,360.00	FT	Hourly	\$9,547.20	\$1,000.00	\$500.00	\$1,404.00	\$621.00	\$4,855.60		
Mailboxes/Phone Charging/Storage Bins	\$35,360.00	FT	Hourly	\$9,547.20	\$1,000.00	\$500.00	\$1,404.00		\$4,855.60		
Program Manager / Case Manager	\$50,000.00	FT	Salary	\$13,500.00	\$1,000.00	\$500.00	\$1,404.00	\$621.00	\$4,855.60		
Security Staff	\$52,000.00	FT	Salary	\$14,040.00	\$1,000.00	\$500.00	\$1,404.00		\$4,855.60		
Janitorial Staff	\$31,200.00	FT	Hourly	\$8,424.00		\$500.00	\$1,404.00		\$4,855.60		
15% of ED Salary	\$18,750.00	FT	Salary	\$5,062.50							
15% Operations Director Salary	\$13,050.00	FT	Salary	\$3,523.50							
15% Finance Director Salary	\$11,250.00	FT	Salary	\$3,037.50							
TOTALS	\$282,330.00			\$76,229.10	\$5,000.00	\$51,925.70	\$8,424.00	\$1,242.00	\$29,133.60	\$30,824.00	\$20,300.00
OVERALL TOTAL	\$505,408.40										
REQUESTED TOTAL from AO	\$300,000										

Cleaning Supplies Breakdown

Item	Annual Amount Needed	Cost Per	Annual Cost
Washcloths	6 @ 100 dozen	\$189.00	\$1,134.00
Bath Towels	6 @ 100 dozen	\$1,399.00	\$8,394.00
Laundry Detergent	250 @ 15.6 lb	\$72.33	\$18,082.50
Bath Soap	300 @ 4 gals	\$66.84	\$20,052.00
Detergent to clean showers	80 gals	\$15.79	\$1,263.20
General/Other Cleaning Supplies			\$3,000.00
TOTAL CLEANING SUPPLIES			\$51,925.70

Expected Results Phase III Advanced Human Services

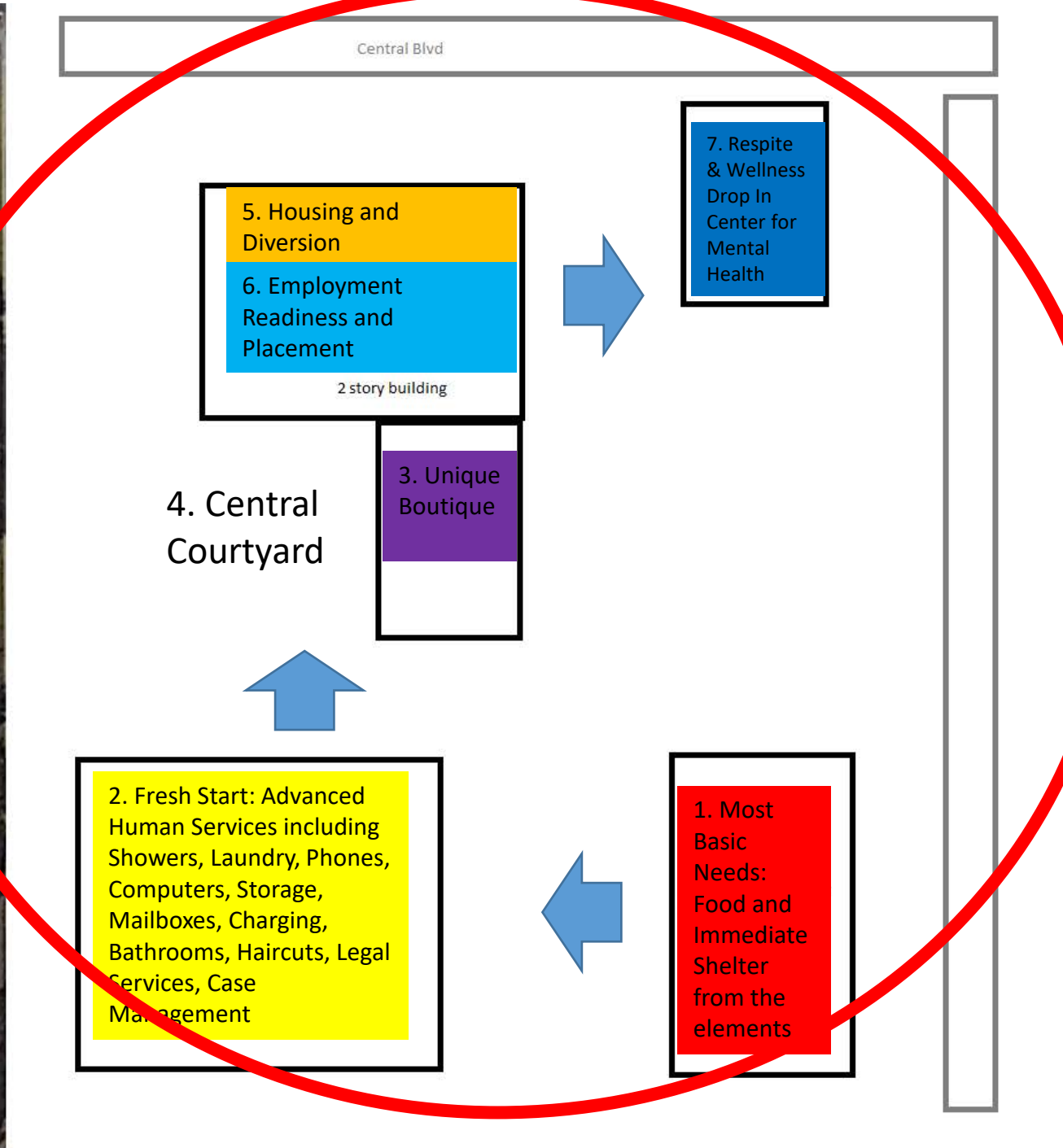
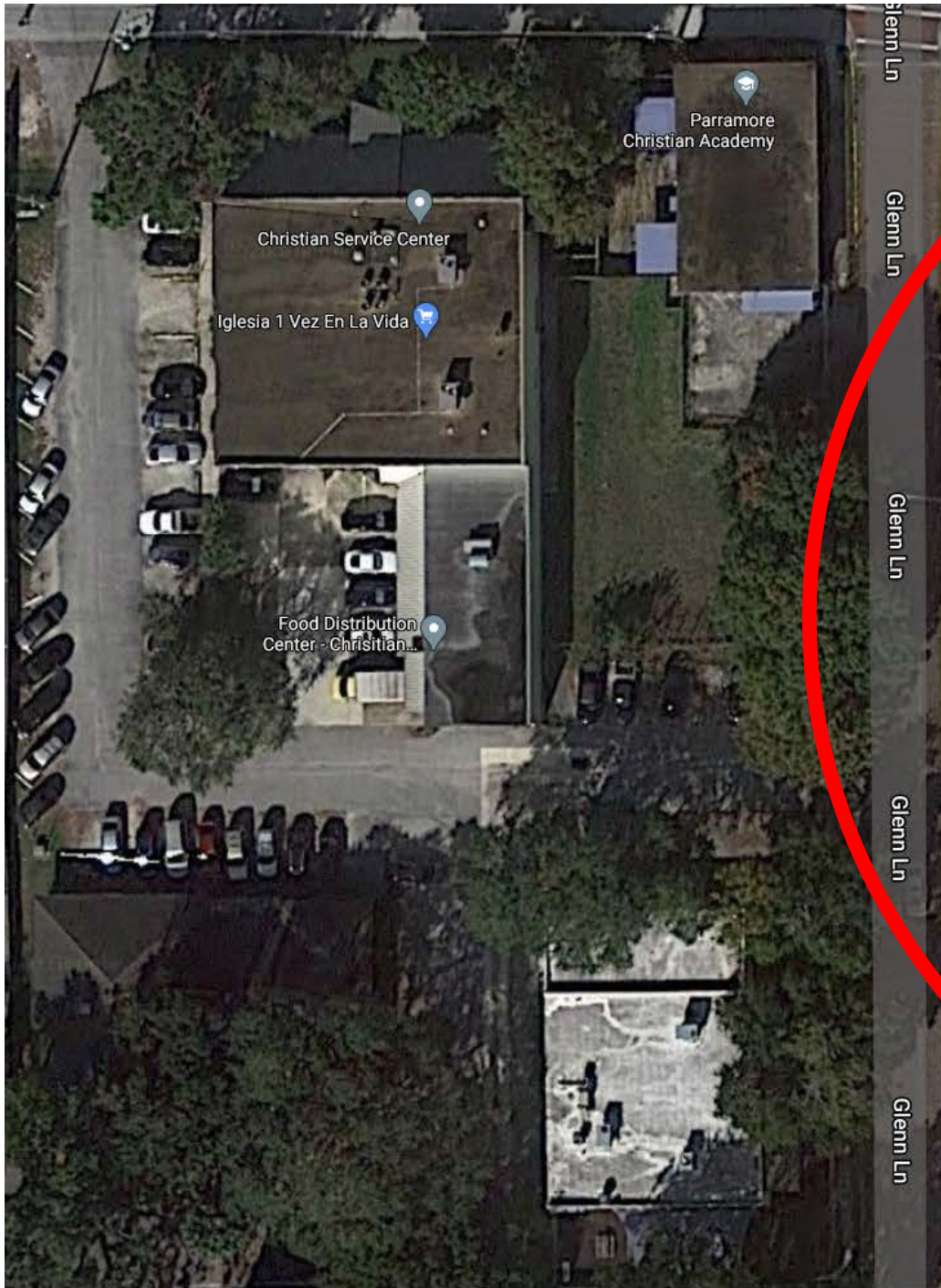
Make much needed renovations to existing building structures to develop intentional spaces for Comprehensive Day Services including laundry stations, ADA showers, ADA restrooms, haircut stations, private computers and phones, cell phone charging stations, day storage for personal belongings, private case management offices and legal counseling. We expect to serve 150-200 unique adults per day in this program alone and over 10,000 unique adults annually once open in 2024.

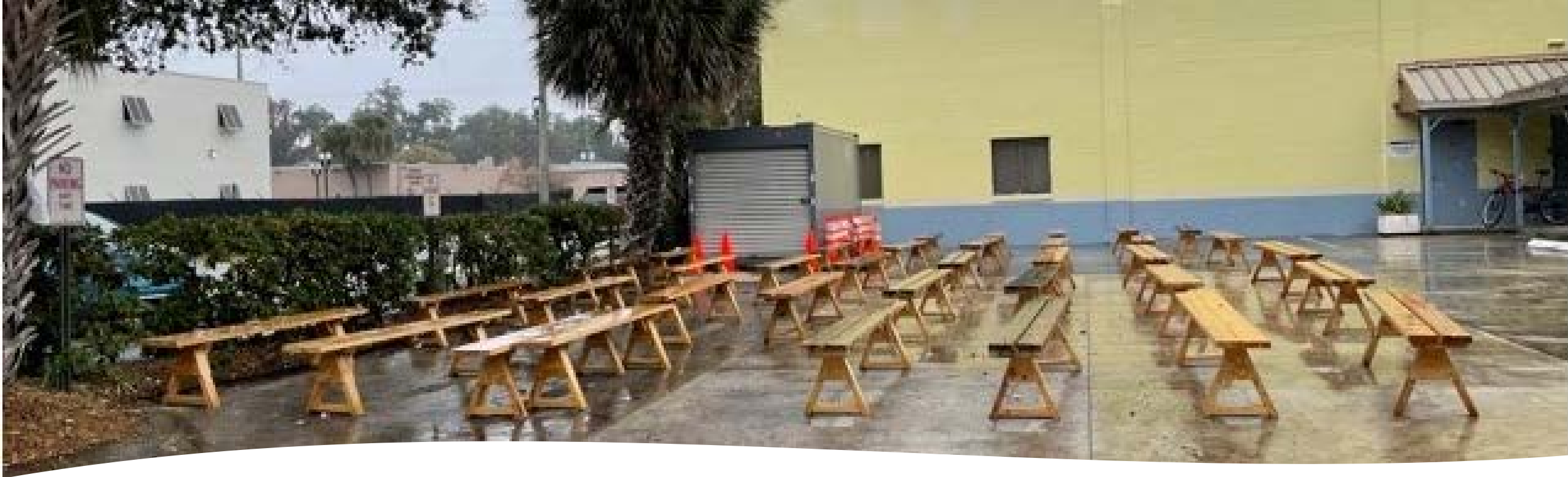
**We are currently serving 65-100 unique adults per day in this program now. Our goal is to serve more unique adults per year as opposed to more per day as we are moving people OUT of homelessness.*

Phase IV:
Exterior Modernization and Beautification of
Overall Comprehensive Day Services Center
for Adults and Families Experiencing Homelessness

\$1,509,278 Capital Costs

\$85,000/yr Additional Security Operating Costs





Beautification

Central Courtyard

In the lunch/dinner area behind 808 Admin Building, the paved area will be redesigned to provide tree wells or some sort of shade structure for the comfort of the people. The concrete area could be replaced with pavers. Benches should be replaced with 8' or longer picnic tables. Small stage (12" rise) with access to electricity to be built for announcements, events and small performances. Exterior lighting needed for upper SW corner of 808 Admin Building and above Boutique to light this area properly.



Beautification

Equipment Coverage

All HVAC units and transformers would be screened as well as area around Dumpster which needs to be relocated to a more accessible site for City Waste Management.

Beautification and Safety

Exterior Spaces

Would like this hang out areas in central portions of campus to be dressed up

There will be another hang out area behind bldg. 2 where CSC would like the existing palm removed and that area to be designed like a small park with seating and tables. (screen the 3 AC units here). Crushed rock could be replaced with lattice pavers with plan for ivy ground cover to maintain additional greenspace. CSC would like to maintain as many trees as possible.



Beautification and Security

Daily Bread

The 24 Glenn Lane Building is being used as a safe rest stop for guests to escape the cold, heat or rain. There is exterior space attached to the South portion of this building that can serve as a secure “porch” area.



Security and Safety

Asphalt Replacement

Parking spaces outside of gated area and inside to be improved. Rock used for parking areas needs to be replaced with pavement to reduce hazards for the many infirm clients using wheelchairs, walkers and canes.

Air Conditioned Security Pods to be added at drive up and walk up entrances. Could be used by security personnel, staff or volunteers to check in guests, clients and volunteers.

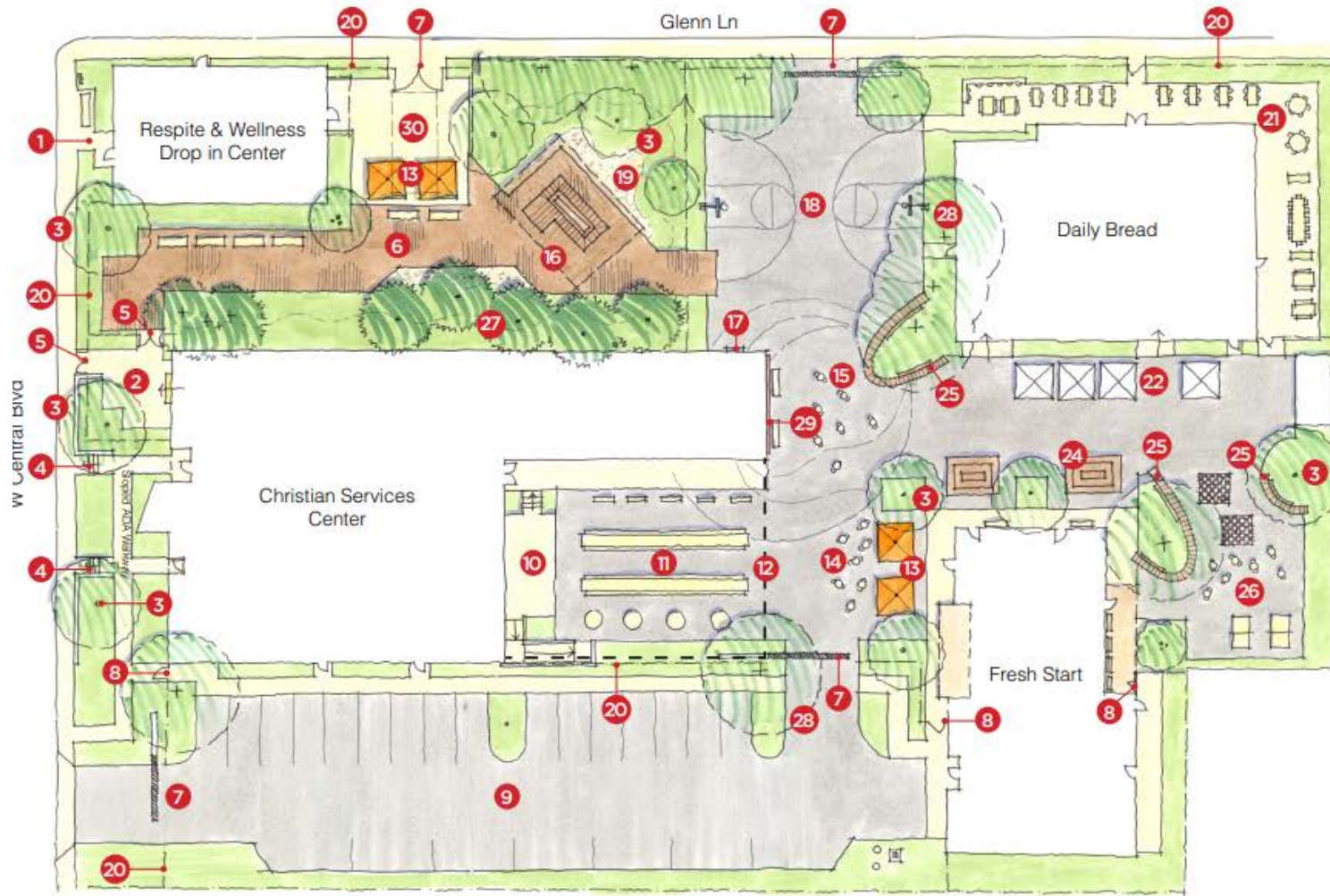




Security

Main Campus
Entrance

All foot and auto traffic enter through Central Boulevard as of Jan 1, 2021. This eliminated 35 year loitering problem on Glenn Lane. Landscaping should highlight entrance gate area and pedestrian gate (to be relocated) along Central Ave. In parking lot area spots on both sides of entrance drive are used but the spots along the fence stick out and may need to be redesigned.



Legend

- | | |
|---|---|
| 1 Bench at Bus Stop | 20 New Perimeter Fence |
| 2 Welcome Space w/ Counter | 21 Outdoor Dining Patios |
| 3 New Canopy Trees, Typical | 22 Vendor Tent Staging Area |
| 4 New Stairs | 23 Freestanding Umbrellas |
| 5 Decorative Entry Gate | 24 Tiered Seating |
| 6 Deck over Bioretention | 25 Wood Bench Seating |
| 7 Vehicular Gate | 26 Games Corner: Ping Pong, Floor Chess/ Checkers/ Dominoes |
| 8 Staff Gate | 27 New Cypress Trees |
| 9 Employee Parking | 28 Existing Trees, Typical |
| 10 Covered Stage | 29 Wall Mural at Central Plaza |
| 11 Picnic Tables and Round Benches | 30 Temporary Vehicle Parking |
| 12 Shade Canopy | |
| 13 Freestanding Umbrellas | |
| 14 Loose Tables and Chairs | |
| 15 Central Plaza with Mural | |
| 16 Shade Pavilion w/ Built-In Seating | |
| 17 Mounted Clock | |
| 18 Basketball Court | |
| 19 Enhance Bioretention: New Planting and River Rocks | |



coyle & caron
 landscape architecture
 236 Pasadena Place
 Orlando, FL 32803 407-866-0650
 www.coylecaron.com

Christian Services Center Campus Site Plan



0 15

30' 60'

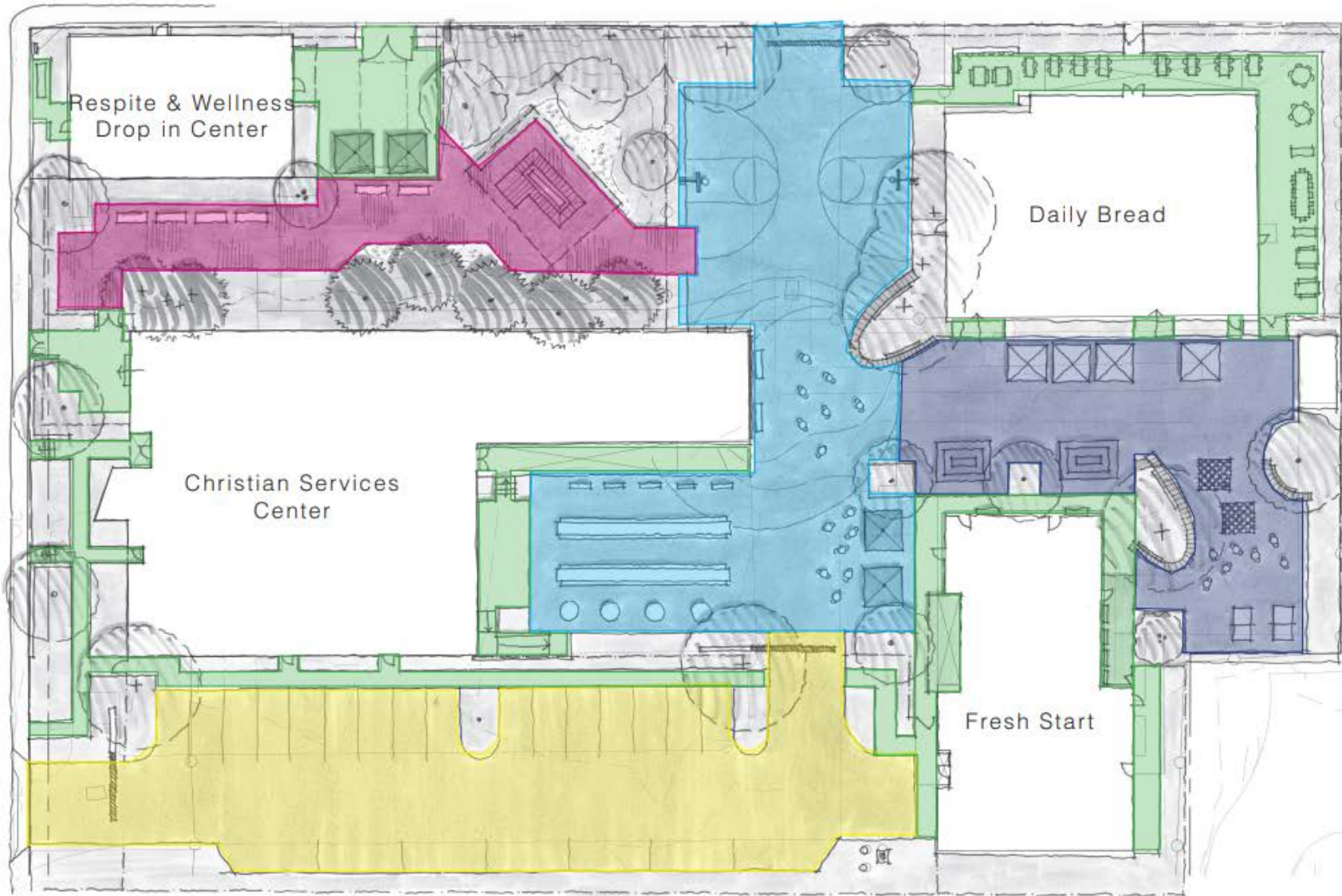
Date: 08/17/22



coyle & caron
 landscape architecture
 236 Pasadena Place
 Orlando, FL 32803 407-866-0650
 www.coylecaron.com

Christian Services Center Campus
 Character Imagery

Date: 08/17/22



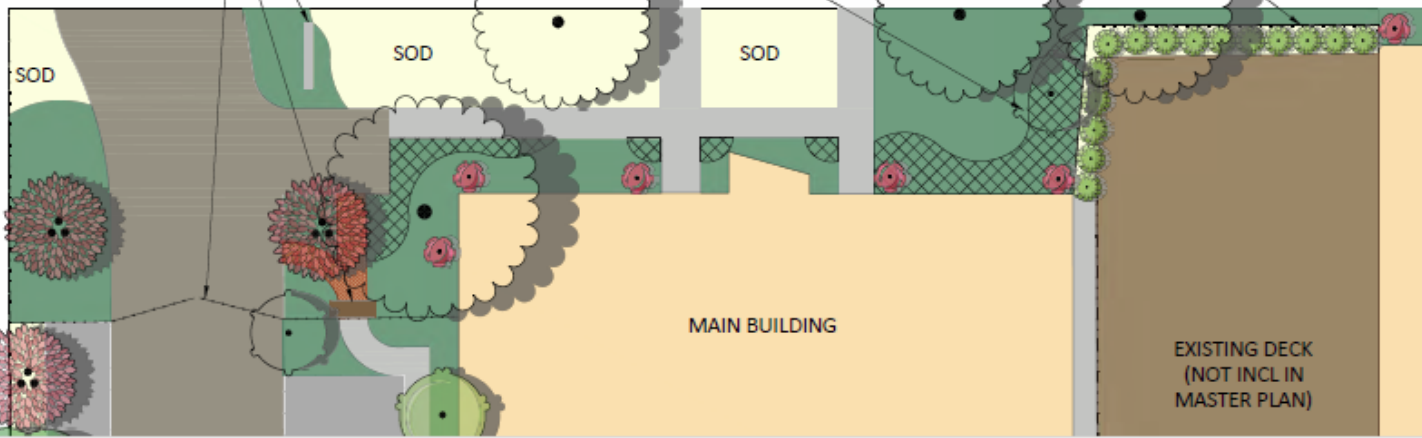
- Asphalt with Painted Designs (Alternate: Natural Grey Concrete)
- Composite Decking
- Asphalt
- Concrete
- Pavers



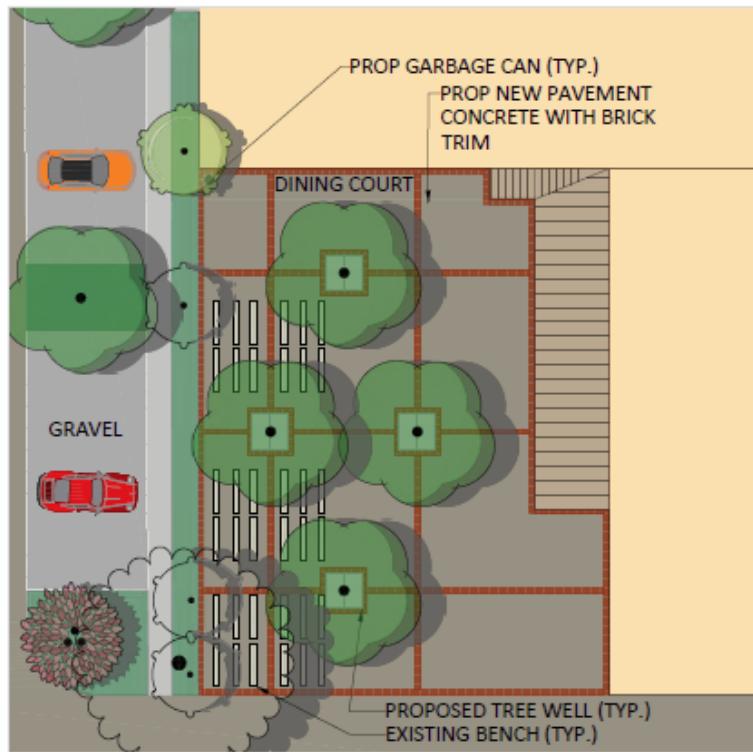
PLANT LEGEND

TREES	COMMON NAME
	Birding Palm Tree
	Birding Crepe Myrtle
	Birding Black Tree
	Crepe Myrtle
	Highway Live Oak
	Cabbage Palmetto
	Bald Cypress
SHRUBS	COMMON NAME
	TI Plant
	Podocarpus
	Serotinus Womansan
GROUND COVERS	COMMON NAME
	Various Plants & Groundcover

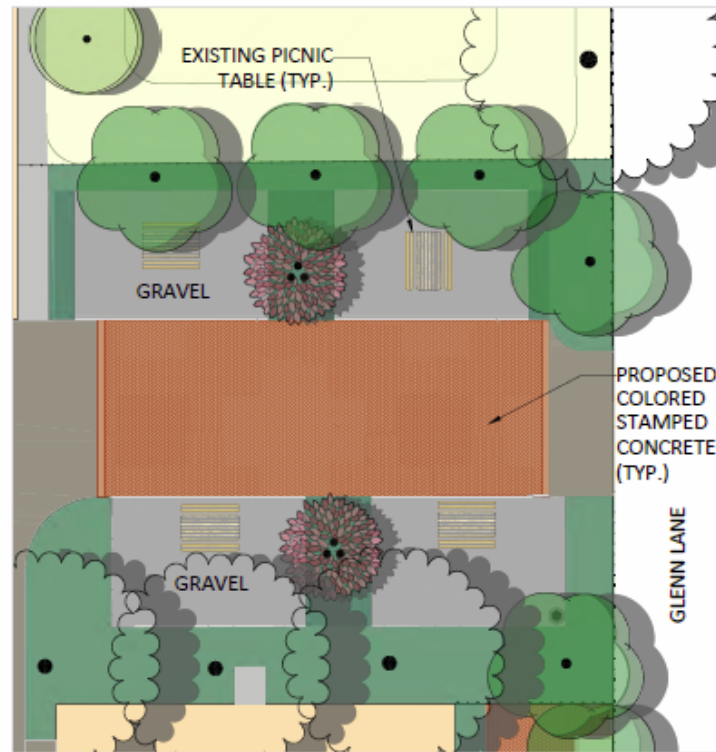
AND ACCESS GATE ALONG FRONT



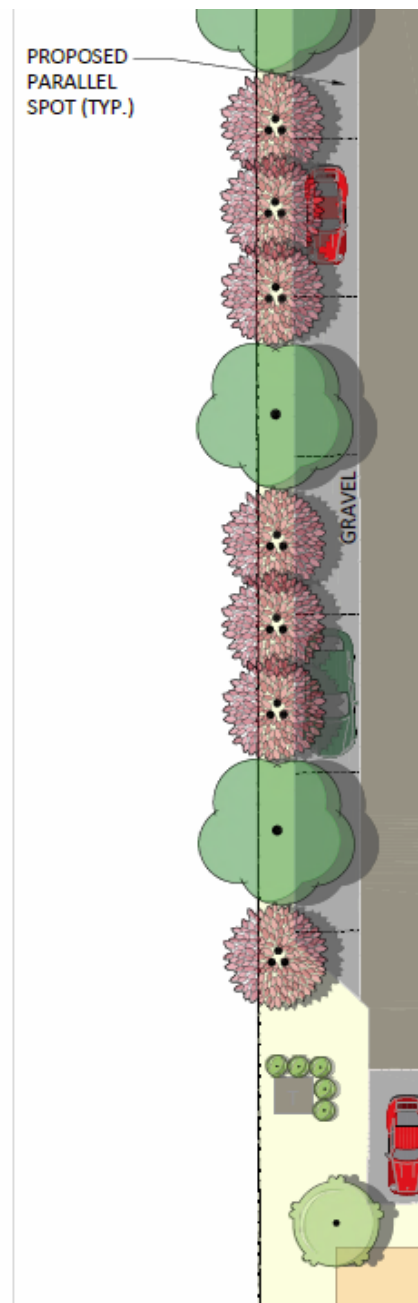
ENLARGEMENT AREA 1



ENLARGEMENT AREA 2



ENLARGEMENT AREA 3



ENLARGEMENT AREA 4



KEY MAP
NTS

PLANT LEGEND

TREES	COMMON NAME
	Dining Palm Tree
	Dining Cape Myrtle
	Dining Grade Tree
	Cape Myrtle
	Highrise Live Oak
	Cabbage Palmetto
	Ball Cypress
SHRUBS	COMMON NAME
	Ti Plant
	Podocarpus
	Gardenia Viburnum
GROUND COVERS	COMMON NAME
	Various Shrubs & Groundcover



SNOW AND SUMMER ASIATIC JASMINE



MONDO GRASS



BALD CYPRESS



CRAPE MYRTLE



PALM TREE



HIGHRISE LIVE OAK TREE



PODOCARPUS



TI PLANT



VIBURNUM SUSPENSUM



DWARF YAUPON



VARIEGATED SCHEFFLERA



LIRIOPE



VIBURNUM ODORATISSIMUM



NO CLIMB FENCE



TREE WELL



STAMPED CONCRETE BRICK EDGE PATTERN



STAMPED CONCRETE BRICK PAVER PATTERNS



GARBAGE CAN



A-FRAME

PICNIC TABLE



BENCH WITH BACK

BENCH



WOOD ARBOR



METAL ARBOR



BENCH WITHOUT BACK

BACKLESS BENCH



CONVERTIBLE BENCH



TWO CONVERTIBLE BENCHES = PICNIC TABLE

Budget Item	Cost
General Construction	\$986,700
Architect / Engineer	\$94,000
Initial Land Survey Costs	\$4,500
Testing / Inspection	\$14,500
Miscellaneous Consulting	\$3,500
Project Management Fees	\$39,773
Permits	\$40,901
Impact Fees	\$15,500
Professional Fees	\$2,500
Insurance	\$0
Furniture, Furnishings & Equipment	\$137,500
Project Contingency	\$145,905
TOTAL PROJECT	\$1,509,278

Christian Service Center
 Comprehensive Day
 Services Center – Draft
 Capital Budget

Exterior Beautification &
 Site Improvement – Campus
 Wide



Expected Results Phase IV Exterior Beautification, Modernization, and Safety Improvements

Outcomes Goal #1: We have already invited other nonprofit service providers to our campus to collaborate and meet the immediate needs of our homeless community. By requiring all on-site partners to use the Homeless Management Information System (HMIS), attend a monthly partner meeting, and use an internal communication app we are creating an environment of open communication and coordinated care. **We expect to have at least 10 agencies running 15 programs** from the campus by 2025. As of today, there are six agencies who operate their entire programs from this campus and another five who provide services at least weekly.

Outcomes Goal #2: Develop an internal campus structure to discourage loitering by large numbers of clients around the site that creates a perception that the neighborhood is unsafe. We expect to welcome 500 unique persons per day to campus with an estimate of 20,000 unique persons served annually by 2025. These persons are not all on campus at one time. **When we close the gates at 7pm, typically only 50-75 people exit campus.** Our goal is to build relationship with clients such that we can move them out of homelessness faster. We believe this will reduce the crime rate in Parramore and Downtown Orlando as many of our guests are the most frequent **victims** of crime.

Outcomes Goal #3: The multitude of services allowing adults and families to be in a safe place during the day (7am to 7pm) should **moderately reduce panhandling** in the downtown corridor as well. Studies show that most Downtown Orlando panhandling is a product of frequent drug users who may also be homeless, but we do believe panhandling overall will drop.

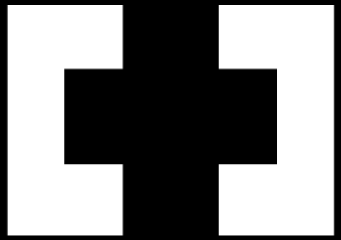
Phase V: Medical Legal Services

for Adults and Families Experiencing Homelessness

No Additional Capital Costs (will be housed in Advanced Human Services Building)

\$482,000 Three-Year operating Costs funded by Advent Health

Priority Category: Community
Development



**CHRISTIAN
SERVICE CENTER**

Ending Chronic Homelessness through Medical-Legal Partnerships

Organization: Christian Service Center

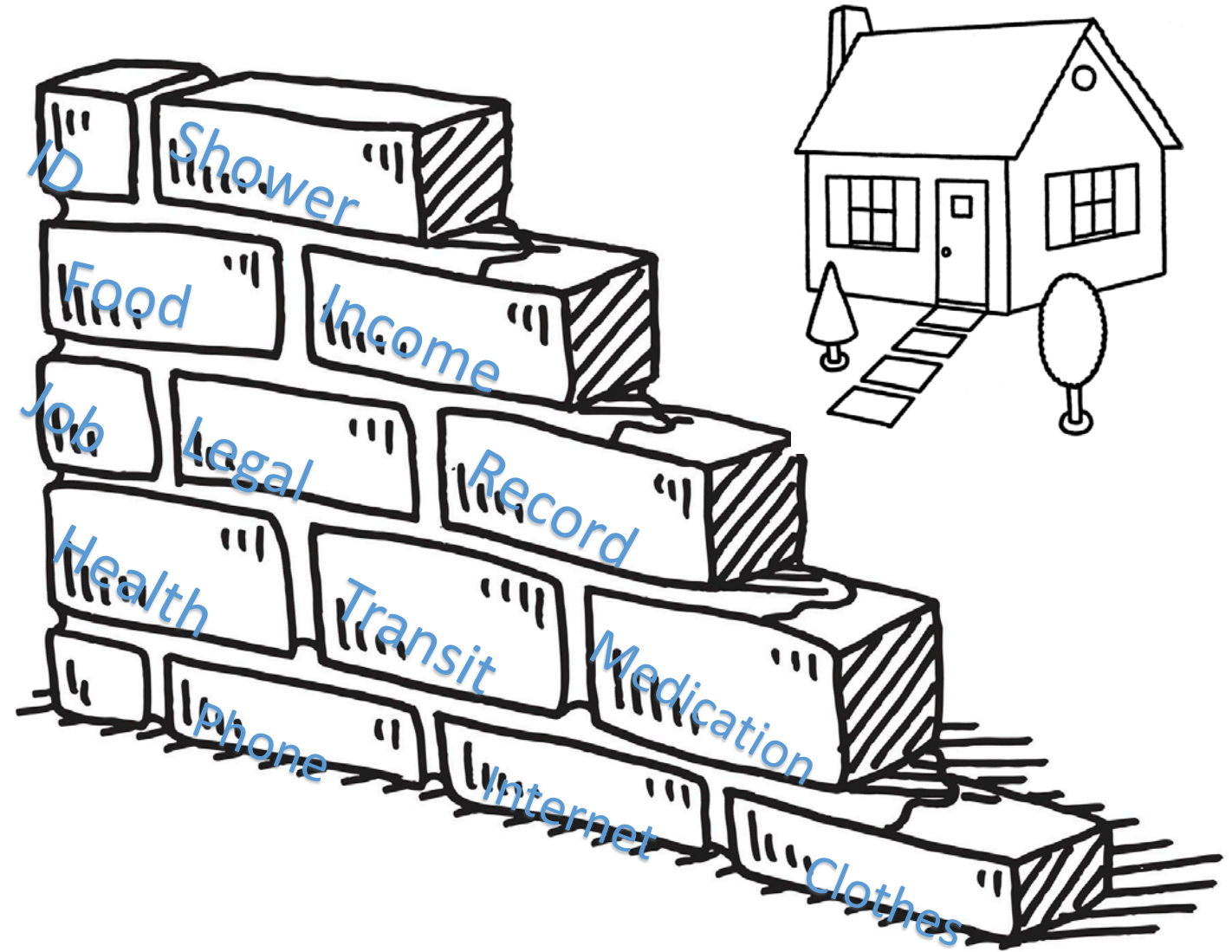
Presented by: Eric Gray, Executive Director

Who We Are

- *The **Christian Service Center**, serving Central Florida for 50 years, strives to ensure homelessness is a brief and 1-time experience for families in need.*
- ***3 locations:** Orlando, Winter Park, and Ocoee*
- ***6-months of noteworthy impact in 2021:***
 - *57,005 hot meals served*
 - *47 families assisted with rent*
 - *49 families assisted with utilities*
 - *19 families moved from homelessness to housed*
 - *447 families assisted with emergency food*
 - *710 clothing distribution transactions*
 - *125 families assisted with transportation support*

Community Need

Remove barriers to housing for the chronically homeless in the Parramore & Downtown community.



Expected Results Phase V Medical Legal Partnership

Outcomes Goal #1: A 3-year partnership with Advent Health will assist 225 individuals with a civil legal issue with outcomes of 100% receiving counsel, 80% reaching resolution with their civil legal issue, **and 50% moving from homelessness to housed** as a result of this intervention. We anticipate that many of the individuals receiving the help of an attorney would not be able to obtain housing otherwise.

Outcomes Goal #2: **It is estimated that it takes 25 hours per case to resolve legal issues.** The goal of the Medical-Legal Partnership is to assist 75 individuals per year with civil legal needs, a total of 225 for the 3-year initiation of the program. **Individuals receiving legal assistance while experiencing homelessness significantly decrease the length of time they are homeless** as these legal barriers are not amendable any other way.

Outcomes Goal #3: **A potential \$8.1M savings to Central Florida just in the first three years** (\$36,000/year in expenses per person per year when living homeless) half of which is estimated to be medical costs and the other half incarceration costs.

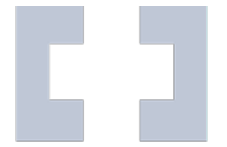
About: Medical Legal Partnership

Services provided under a Medical-Legal Partnership include:

- Appeal denials of public benefits
- Secure housing subsidies
- Improve substandard conditions
- Prevent evictions
- Protect against utility shut-off
- Prevent and remedy employment discrimination
- Enforce workplace rights
- Resolve veteran discharge status
- Clear criminal/credit histories
- Assist with asylum applications
- Secure restraining orders for domestic violence



Impact



CHRISTIAN
SERVICE CENTER



Output:

225 individuals will receive assistance with a civil legal need during 3-year program duration

Outcomes:

- 100% (225) will receive counsel from attorney
- 80% (180) will resolve their civil legal issue
- 50% (113) will move from homelessness to housed

Ms. Loretta signs her new lease moving from homelessness to housed

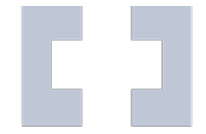
Proposed 3-Year Budget

Item	AdventHealth Dollars	Christian Service Center Dollars/In-Kind Value**
Personnel – Program Director, Legal Director, Attorney, Paralegal	\$348,240	\$368,971
Taxes & Benefits	\$90,972	\$96,779
Facility Operations – Space, Equipment, Supplies, Telephone	\$14,038	\$70,190
Travel, Training, Dues, & Fees	\$24,501	\$2,500
Insurance and Admin Cost	\$5,100	\$51,000
Indirect & Facility Upgrades	\$0	\$1,335,472
Subtotals:	\$482,851	\$1,924,912

**Additional In-Kind Value Contributed through Volunteer Time



Sustainability



CHRISTIAN
SERVICE CENTER



- This seed fund sponsored by the AdventHealth Community Impact Program will allow:
- Analysis for long-term success
- Research on additional funding sources
- Capitalizing on existing fundraising development plan

Volunteers with the Christian Service Center Daily Bread Kitchen



CHRISTIAN
SERVICE CENTER

Medical Legal Project Budget Breakdown

Budget Category	Year 1	Year 2	Year 3	Total
Program Director	\$ 15,000.00	\$ 15,000.00	\$ 15,000.00	\$ 45,000.00
Legal Director	\$ 38,625.00	\$ 19,892.00	\$ 8,196.00	\$ 66,713.00
Attorney	\$ 62,318.00	\$ 64,187.00	\$ 66,113.00	\$ 192,618.00
Paralegal		\$ 21,630.00	\$ 22,279.00	\$ 43,909.00
Taxes and Benefits	\$ 30,283.00	\$ 31,713.00	\$ 28,976.00	\$ 90,972.00
Space	\$ 1,200.00	\$ 1,500.00	\$ 2,400.00	\$ 5,100.00
Equipment	\$ 2,000.00	\$ 625.00	\$ 1,000.00	\$ 3,625.00
Supplies	\$ 500.00	\$ 625.00	\$ 1,000.00	\$ 2,125.00
Telephone	\$ 750.00	\$ 938.00	\$ 1,500.00	\$ 3,188.00
Travel	\$ 3,875.00	\$ 5,125.00	\$ 7,750.00	\$ 16,750.00
Training	\$ 1,375.00	\$ 1,750.00	\$ 2,750.00	\$ 5,875.00
Dues and Fees	\$ 438.00	\$ 563.00	\$ 875.00	\$ 1,876.00
Insurance and Admin Cost	\$ 1,200.00	\$ 1,500.00	\$ 2,400.00	\$ 5,100.00
Total	\$ 157,564.00	\$ 165,048.00	\$ 160,239.00	\$ 482,851.00

Medical Legal Project Personnel Breakdown



Position Title	Year 1	Year 2	Year 3
Program Director (CSC)	20%	20%	20%
Legal Director	50%	25%	10%
Attorney	100%	100%	100%
Paralegal		50%	50%

Phase VI: Employment Program

for Adults and Families Experiencing Homelessness

No Additional Capital Costs (will be housed in 2nd Floor of Main Administrative Building)

\$1,085,307 Three-Year operating Costs

Expected Results Phase VI Employment Program

Outcomes Goal #1: Provide space and support for First Steps Staffing who will continue to build contract relationships with local employers willing to help individuals with one or more barrier to employment move into Full or Part Time jobs (not day labor).

Outcomes Goal #2: Develop an educational support program that helps individuals with three or more barriers to employment become employment ready with the help of career counselors, therapists and coaches.

Deliverable	2021	2022	2023	2024	2025	2026
Number of Individuals with one or more barriers employed immediately through First Steps Program	120	138	159	183	210	241
Number of Extremely Difficult to Employ Individuals Employed through Partner Relationships	0	0	50	58	66	76
Total	120	138	209	240	276	317

Overall Scope

Improve existing 1.77 Acres with 26,000 square feet under roof of four existing buildings at 800 Block of West Central Boulevard to create regions first fully Comprehensive Day Service Center for adults and children experiencing homelessness. No additional square footage to be added, no additional property to be purchased. Modernization, Security Improvements, Renovation and Beautification of two of four buildings and exterior portions of Campus. Capital Cost \$5.1 Million.

Simple Short Term Overall outcome goal: House or keep housed 2,000 adults and children annually, employ 400 annually, address health needs of 500 annually. Create space for unsheltered adults and children to obtain emergency services and access solution based programs seven days a week from 7am to 7pm. Identified client population turnover is 80% every eight days, 98% every 90 days.

Long Term outcome goal: Align with local shelters and outreach providers to attain national best practice accreditation. Engage leaders in 26 additional municipalities across three counties to follow suit to invest in affordable housing, shelter, day service and outreach programs by actively bringing them for tours and educational sessions of Orlando/Parramore programs and plans. Work toward functional zero status with homelessness.

Christian Service Center
 Comprehensive Day Services Center –
Overall Draft Capital Budget request through Accelerate Orlando program.

Budget Item	Cost
General Construction	\$3,294,363
Architect / Engineer	\$377,767
Initial Land Survey Costs	\$14,000
Testing / Inspection	\$44,500
Miscellaneous Consulting	\$8,000
Project Management Fees	\$133,250
Permits	\$110,884
Impact Fees	\$94,500
Professional Fees	\$6,500
Insurance	\$34,615
Furniture, Furnishings & Equipment	\$415,000
Project Contingency	\$582,507
TOTAL CAPITAL PROJECT	\$5,195,523
TOTAL 3-year OPERATING SUPPORT	\$900,000
Total Overall Request	\$6,095,523

Christian Service
Center
Comprehensive Day
Services Center –
Highlights from Draft
Schedule* As of July 1, 2023

Task	Estimated Date of Completion
Executed Accelerate Orlando Contract	August 14, 2023
Engage Architect Team	September 4, 2023
Engage General Contractor	November 6, 2023
Early Approvals	December 25, 2023
Construction Document Review	January 22, 2024
Site Permitting	February 5, 2024
Site Work – Phase 1 (East Side)	August 12, 2024
Construction – 816 Bldg	September 2, 2024
Construction – 800 Bldg	September 2, 2024
Site Work – Phase 2 (West Side)	October 28, 2024
Grand Opening	October 29, 2024

Christian Service Center

CRA Operating Funding Deliverables

Deliverable	Goal (Annually)
Provide Comprehensive Day Services throughout the Operations Funding Period	
Number of Persons Served (unduplicated)	Expected - 10,000
In Case Management	1,200 (12%)
Placed into housing	250 (2.5%)
Placed into shelter (additional shelter beds will not likely be available locally)	10 (.01%)
Exited from all CSC Programming	3,000 (30%)
Persons who maintained or increased their income from all sources at exit	500 (5%)
Persons who maintained or increased their income through employment at exit	150 (1.5%)
Living Situation (where did you sleep last night)? - Emergency Shelter	Expected – 750
Living Situation (where did you sleep last night)? - Place not meant for human habitation	Expected – 4,500
<ul style="list-style-type: none"> # of people in a place not meant for human habitation in Downtown Orlando & Parramore 	50%
Regular attendance at City Unsheltered Response Team meeting and HOPE Outreach meeting	
Open 7 days/ 7a to 7pm – security and meals at minimum	

Christian Service
Center
City Capital
Funding
Deliverables

Deliverable

Construction shall commence no later than May 1, 2024, as evidenced by issuance of a building permit and completion of initial inspection

Construction shall be completed no later than December 31, 2025, as evidenced by the issuance of a certificate of occupancy or certificate of completion.

Christian Service Center shall pay all of its employees, contractor and first tier subcontractors a living wage for time spent providing services related to the Project – not less than \$15/hour.

The property shall be used as a Comprehensive Day Services Center for the Homeless Services Requirement period (20 years)

The property shall maintain minimum habitability standards

Christian Service Center must use the Homeless Management Information System (HMIS) to enter all client data

Christian Service Center shall comply with nondiscrimination and equal opportunity requirements

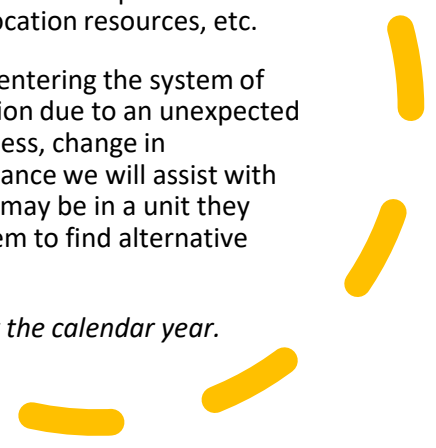
Deliverable	2021	2022	2023	2024	2025	2026
Number of Individuals Moved into Housing	69	135	236	366	531	600
Number of Individuals Prevented from Becoming Homeless	112	234	410	636	858	1000
Total Households	123	252	441	684	960	1600
Total Individuals Not Homeless	455	938	1642	2548	3489	4040
<i>(1.4 Persons Average per HH Exiting Homelessness and 3.4 Persons Average per HH Prevented from Becoming Homeless)</i>						

Expected Housing First Overall Outcomes

Outcome Goal #1: Number of individuals moved into housing. This includes placements into Rapid Rehousing and Permanent Supportive Housing programs as well as housing obtained through Diversion practices. Diversion may include family reunification, long-distance transportation, housing location resources, etc.

Outcome Goal #2: Number of individuals prevented from becoming homeless and entering the system of care. This includes identifying individuals and families in need of homeless prevention due to an unexpected event causing them to be unable to pay rent. This may be loss of income due to illness, change in employment, unexpected expense such as medical bills or funeral costs. In this instance we will assist with rent or utility costs. This also includes Diversion practices as an individual or family may be in a unit they cannot afford to sustain at their current income. At this point we will work with them to find alternative housing solutions.

Special note 8.25.2023 – We are already at 1,529 total individuals not homeless for the calendar year.





CHRISTIAN
SERVICE CENTER

Comprehensive
Day Services

Questions &
Discussion