

CHRISTIAN SERVICE CENTER

2022 ANNUAL REPORT





FROM THE EXECUTIVE DIRECTOR

The Christian Service Center has evolved over the past two years to become Orlando's first fully Comprehensive Day Services Center, serving as a single location for all the assistance a person experiencing homelessness or at risk of homelessness needs. While people come to our campuses for a variety of services—emergency food or clothing, mail, or laundry services to name a few—our goal as a Comprehensive Day Services Center is to get our clients healthy, hired, and housed. Presented with the rising cost of rent in Central Florida, lack of affordable housing, and high inflation for essential items such as food, we have made great progress in our housing initiatives over the past two years adapting to a difficult housing situation in Central Florida.

Our case management team works diligently in trying to decrease homelessness, from the preventive side (rental and utility assistance, budgeting, and financial literacy) to finding affordable housing units and assisting clients with the total move-in process. Many of the clientele that we support have barriers that prevent them from being able to access these resources such as being unable to read, complete or understand rental applications, no savings or lack of access due to high-rising move-in costs, furniture, etc. Our experienced team of social workers create relationships with clients, providing extensive case management that assists them through the entire process and combats these barriers. With multiple programs and service providers on-site, we have the unique ability to walk someone down the hall to a more advanced assessment or something simple like a shower and a meal so they can better focus.

The work of the Christian Service Center is vitally important in our community. Besides the thousands of people that we serve at our locations in Parramore, West Orange, and Winter Park, the Christian Service Center provides a valuable outlet for the scores of volunteers that come each week to serve and give back to their community—people who are living their faith and trying to make a difference in today's busy and complicated life.

Growing out of the mission of Jesus Christ and extended into our neighborhoods through the support of our local churches and business leaders, this place truly changes lives every single day.

– Eric Gray



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 **CHRISTIAN**
SERVICE CENTER

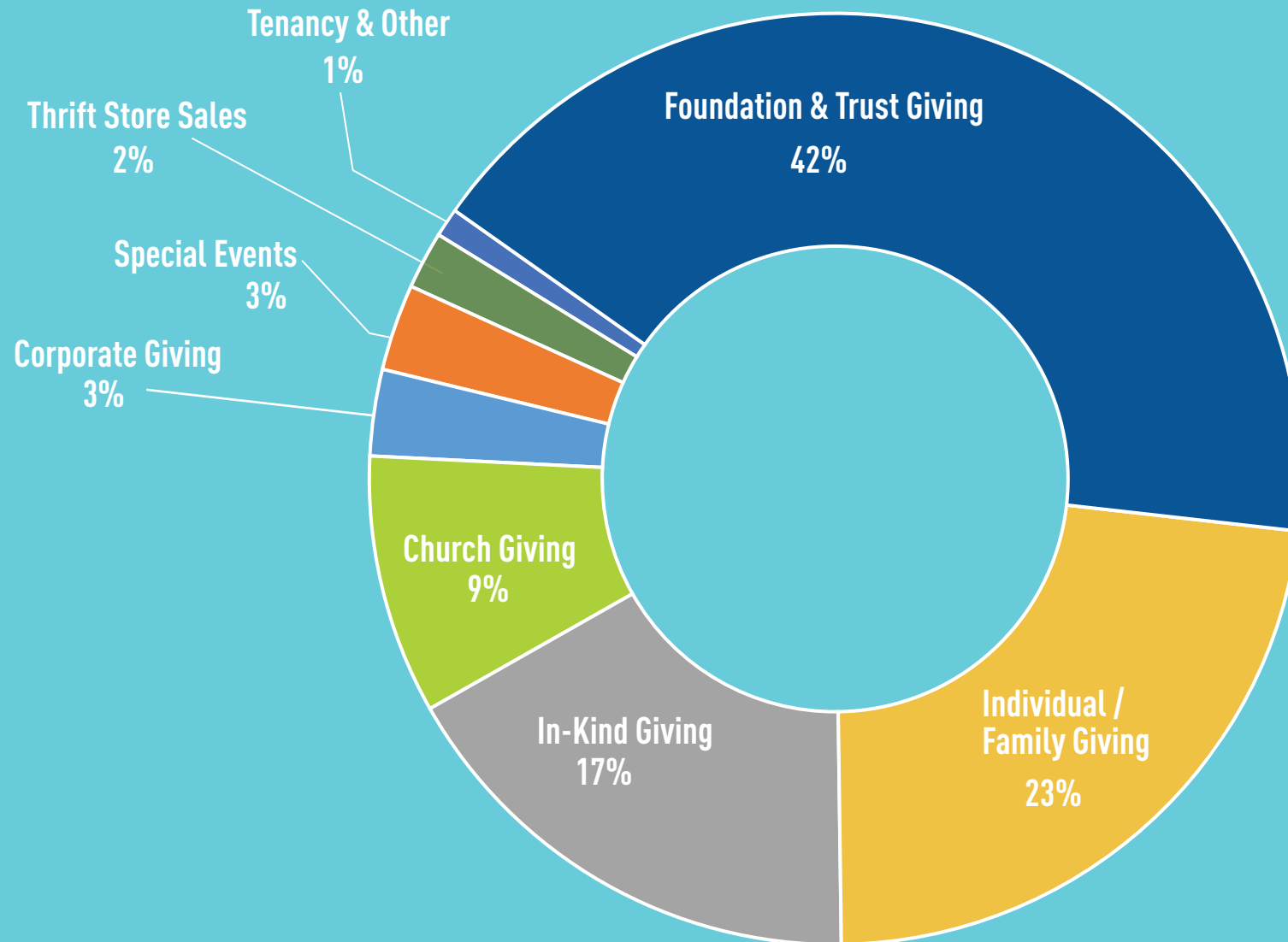
2022 AGENCY RECAP

2022 REVENUE RECAP



	Actual 12 Months Dec 2022	Budget 12 Months Dec 2022	%	Actual 12 Months Dec 2021	% 2022 v. 2021
SUPPORT					
Contribution - Unrestricted	\$1,959,497	\$1,150,984	+70%	\$1,667,167	+18%
Contribution - Restricted	\$176,659	\$523,426	-66%	\$27,250	+548%
Total	\$2,136,156	\$1,674,410	+28%	\$1,694,417	+26%
REVENUE					
Thrift Store Sales	\$60,147	\$76,380	-21%	\$73,479	-18%
Special Events	\$73,873	\$194,000	-62%	\$50,621	+46%
Tenancy	\$25,381	\$19,540	+30%	\$33,440	-24%
Other Revenue	\$337	\$0	0%	\$7,724	-96%
Total	\$159,738	\$289,920	-45%	\$165,264	-3%
Estimated In-Kind Contribution	\$483,502	\$0	0%	\$378,015	+28%
TOTAL SUPPORT & REVENUE	\$2,779,396	\$1,964,330	+41%	\$2,237,696	+24%

2022 REVENUE RECAP

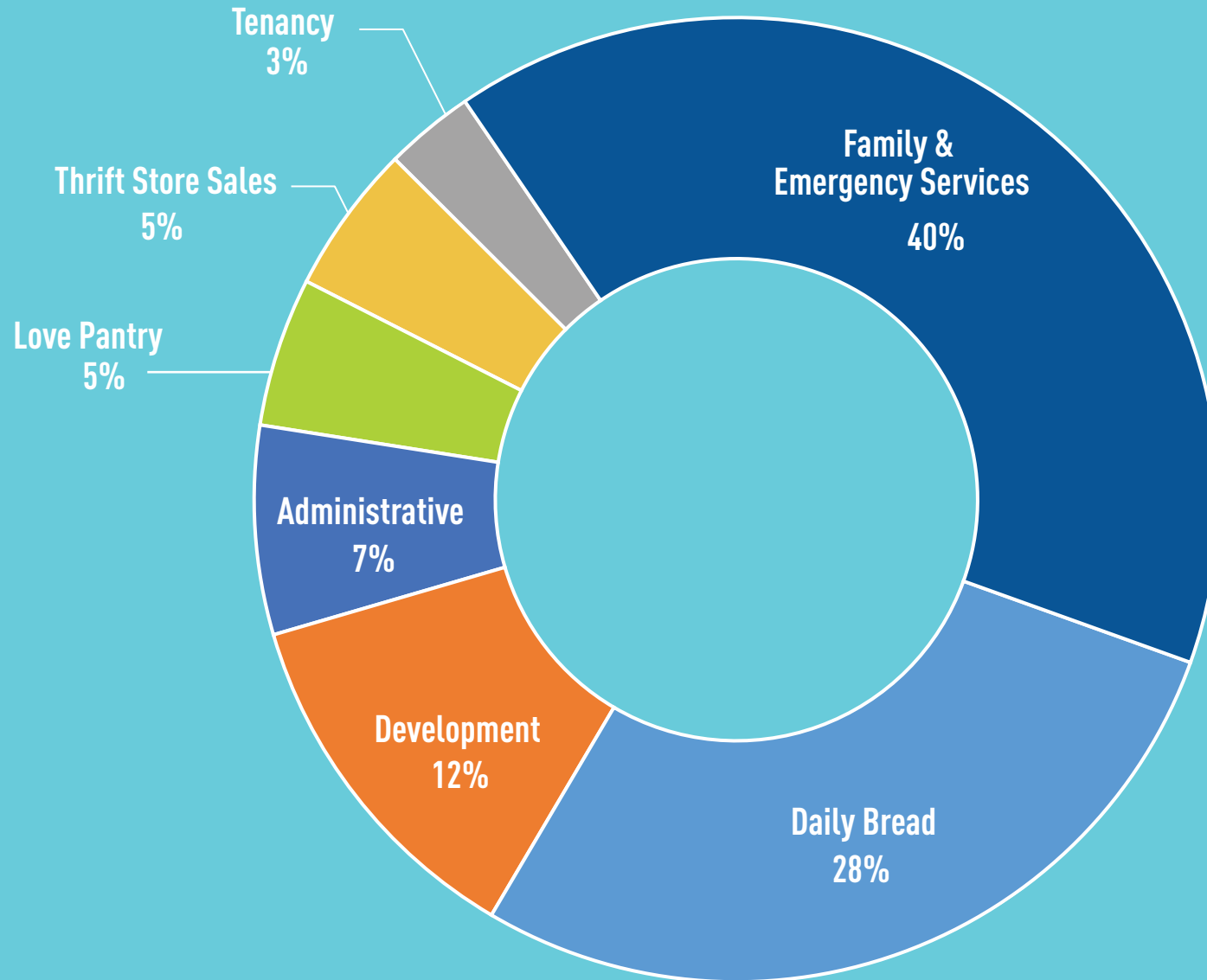


2022 EXPENSE RECAP



	Actual 12 Months Dec 2022	Budget 12 Months Dec 2022	%	Actual 12 Months Dec 2021	% 2022 v. 2021
EXPENSES					
Crisis Ministries					
Family & Emergency Services -Orl	\$679,675	\$625,900	+9%	\$353,626	+92%
Daily Bread -Orl	\$440,629	\$217,442	+103%	\$390,032	+13%
Love Pantry	\$141,352	\$75,384	+88%	\$94,713	+49%
Family & Emergency Services -WP	\$153,349	\$96,438	+59%	\$88,108	+74%
Total - Crisis Ministries	\$1,415,005	\$1,015,164	+39%	\$926,479	+53%
West Orange Ministries					
Family & Emergency Services-WO	\$240,734	\$150,753	+60%	\$175,984	+37%
Daily Bread-WO	\$305,589	\$131,686	+132%	\$265,894	+15%
Total – West Orange Ministries	\$546,323	\$282,439	+93%	\$441,878	+24%
OTHER					
Tenancy	\$64,198	\$45,545	+41%	\$41,154	+56%
Thrift Store	\$137,918	\$112,658	+22%	\$72,916	+89%
Development & Public Relations	\$309,597	\$267,117	+16%	\$209,551	+48%
Administrative	\$188,267	\$180,240	+4%	\$234,337	-20%
TOTAL EXPENSES	\$2,661,308	\$1,903,163	+40%	\$1,926,315	+38%
SUPPORT & REVENUE LESS EXPENSES BEFORE OTHER ITEMS	\$118,088	\$61,167	+93%	\$311,381	-62%

2022 EXPENSE RECAP



2022 BALANCE SHEET

	2022	2021
ASSETS		
Cash and Equivalents	\$828,315	\$967,610
Accounts Receivable	\$267,117	\$173,319
Prepaid Expenses	\$3,400	\$3,400
Robert F. Stuart Legacy Endowment	\$41,715	\$47,682
Land, Buildings and Equipment, Net	\$1,418,984	\$1,226,899
Other	\$0	\$0
Total Assets	\$ 2,559,531	\$2,418,910
LIABILITIES		
Accounts Payable and Accrued Expenses	\$94,521	\$50,714
Mortgage Note Payable & Long-term Debt	\$178,437	\$199,711
Total Liabilities	\$ 272,958	\$250,425
NET ASSETS		
Unrestricted Net Assets	\$1,840,863	\$1,464,670
With Donor Restrictions	\$128,411	\$203,815
Designated to Repairs and Maintenance	\$0	\$0
Designated to Capital Improvements	\$317,299	\$500,000
Total Net Assets	\$ 2,286,573	\$ 2,168,485
TOTAL LIABILITIES & NET ASSETS	\$ 2,559,531	\$ 2,418,910



2022 PROGRAM OVERVIEW





Our Mission Statement

To prevent homelessness, combat poverty, cultivate self-sufficiency, restore hope and glorify God through the faithful provision of services that directly address physical, emotional and spiritual needs for families and individuals who are struggling in Central Florida regardless of race, religion, orientation, age or gender.



Family and Emergency Services

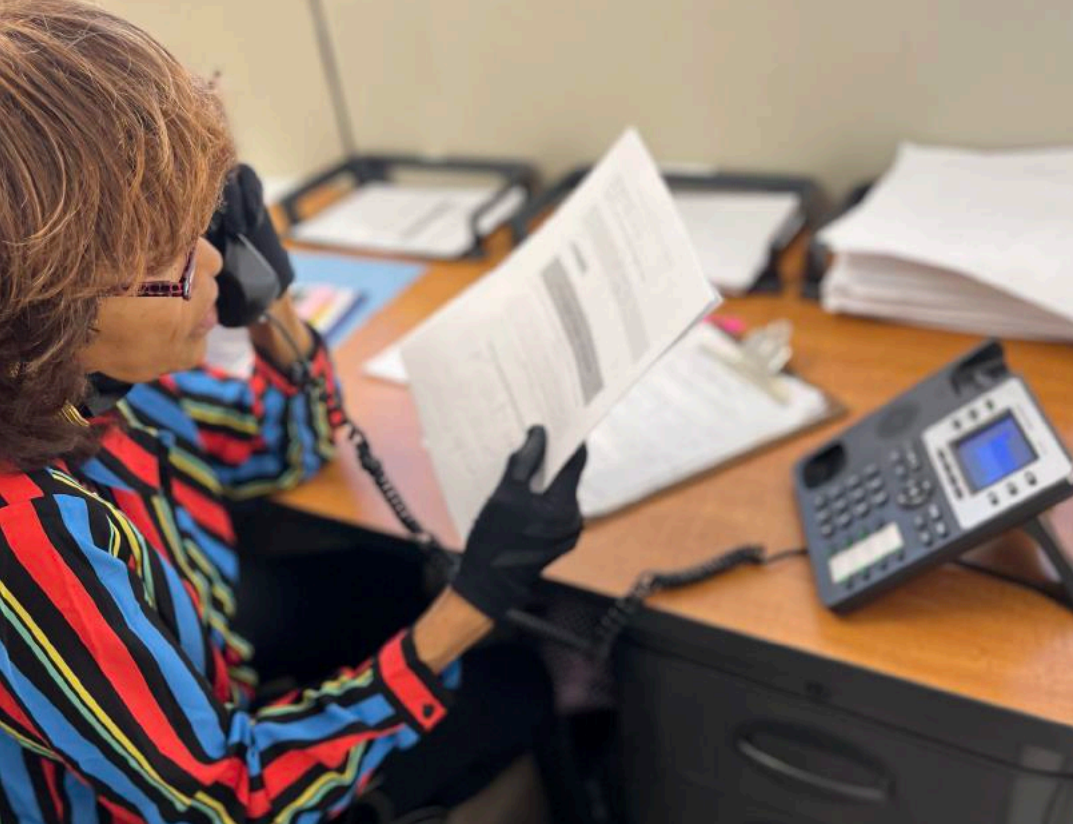
Three Orange County Locations (7,906 people)

- Downtown Orlando (6,145)
- Winter Park (727)
- West Orange (1,034)



Breakdown of Services

- Food (1,944)
- Clothing (6,963)
- Rent/Mortgage/Utilities (359)
- Housing (92)
- Transportation (392)
- Case Management (3,791)
- Legal Services (122)
- Diapers (272)



Family and Emergency Services

Program Impact:

- Housing goal for 2022: 100
Actual served: 92
 - Permanent Supportive Housing: 25
 - Rapid Re-Housing: 11
 - Diversion: 32
 - Reunification: 24
- Rental Assistance goal for 2022: 150
Actual served: 170
- Utilities Assistance goal for 2022: 190
Actual served: 189





DAILY BREAD

Serving Hope · Christian Service Center

- **Downtown Orlando**
serving 7 days a week
(93,449 meals)
- **West Orange**
serving Sun-Fri
(44,046 meals)
- **Winter Park**
serving Mon-Fri
(3,186 meals)

Serving a nourishing lunchtime meal to anyone, without discrimination

Average 459 meals per day!

459 (2022)	392 (2019)
326 (2021)	415 (2018)
294 (2020)	363 (2017)



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SERVICE CENTER



**CHRISTIAN
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5,000,000

Daily Bread Meals Served



In May of 2022, the Christian Service Center surpassed a milestone of five million free meals served through our Daily Bread soup kitchen since the program began in 1975.

"Serving five million meals to neighbors in need is both a testament to the dedication of our staff, volunteers and supporters over the decades, but also to the ongoing reality that thousands of Central Floridians are struggling with hunger and financial challenges. Daily Bread is just one of several components that make up the safe space we've created at our day services campus where people can come to for nourishment and to get connected to resources that guide them back to self-sufficiency."

- Executive Director Eric Gray



Key Partners

- Second Helpings (prepared food)
- HFUW (West Orange)
- Grocery Alliance (SHFB)
 - * Sprouts, Whole Foods, Fresh Market, Wawa, Target, Walmart
- Food Donation Connection

Volunteer Investment

- More than 9,404 hours
- \$232,184.76 in volunteer value
 - *\$24.69 – Independent Sector Study

Food Cost

- Total Cost per meal (all costs) = \$2.92



School Pantry Project • Christian Service Center

Results

- In 2022 we delivered to a total of 57 schools/locations:
42,723 food pantry items
- Since program began in August 2011:
897,733 food pantry items
- Total Served since August 2011:
Total Household Members: 191,233
Total Children: 120,027 (62.8%)

Locations

- 45 – Elementary Schools
- 8 – Middle Schools
- 2 – High Schools
- 2 – Other Locations
(Charter Schools, Day Care)



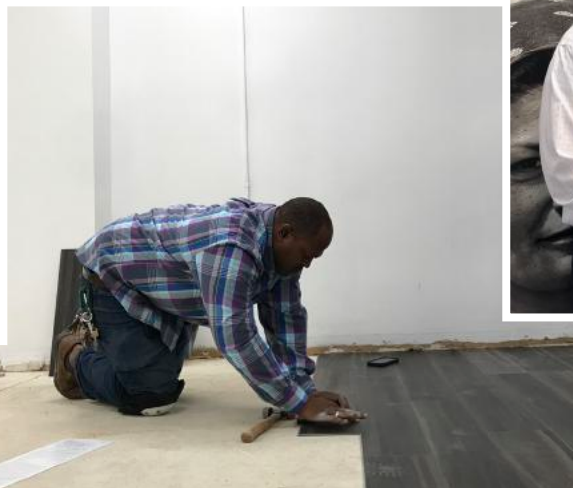
PARTICIPATING SCHOOLS

Apopka High
Bear Lake Elem (S)
Blankner K-8
Boggy Creek Elem (O)
Chickasaw Elem
Citrus Elem
Conway Elem
Dillard Street Elem
Eagle Creek Elem
Eagle's Nest Elem
Edgewater High
English Estates Elem (S)
Independence Elem
John Young Elem
Kissimmee Elementary (O)
Kissimmee Middle (O)
Lake Gem Elem
Lake Orienta Elem (S)
Lake Silver Elem
Lakeville Elem

Lake Weston Elem
Lockhart Elem
Lovell Elem
Maxey Elem
Meadow Woods Elem
Memorial Middle
Migrant Education
Millennia Elem
Mollie Ray Elem
Ocoee Elem
Orange Center Elem
Orlo Vista Elem
Palmetto Elem.
Phillis Wheatley Elem
Piedmont Lakes Middle
Pine Hills Elem
Pineloch Elem
Riverside Elem
Roberto Clemente Middle
Robinswood Middle

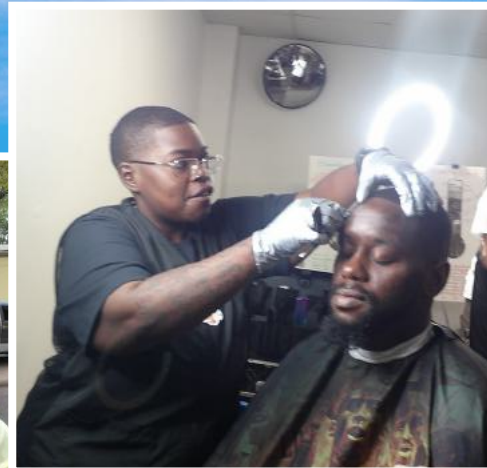
Rock Lake Elem
Rock Springs Elem
Shingle Creek Elem
Sterling Park Elem (S)
Stonewyck Elem
Sunridge Elem
Teague Middle (S)
Thacker Avenue Elem (O)
Three Points Elem
Union Park Elem
Village Park Elem
Walker Middle
Wash Shores Elem
West Oaks Elem
West Ridge Middle
Windy Ridge K8
Zellwood Elem

(S) = Seminole Co. School
Bold = West Orange Co. School
(O) = Osceola Co. School



CHRISTIAN
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**COMPREHENSIVE DAY SERVICES CENTER
FOR THE HOMELESS**



CHRISTIAN
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FEATURING ON-SITE AGENCY PARTNERS



THANK YOU TO OUR 2022 DONORS

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\$100,000 +

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AdventHealth
City of Orlando
Homeless Services Network of Central Florida, Inc.

\$50,000-\$100,000

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Church of Orlando



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Heart of Florida United Way

"Whatever you did for one of the least of these, you did for me."

- Jesus Christ, Matthew 25:40



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Thank you for supporting our service to
Central Florida neighbors in need for over 50 years!





Learn More | Get Involved | Give
407.425.2523 | ChristianServiceCenter.org
808 W. Central Blvd., Orlando, FL 32805

The Christian Service Center for Central Florida is a registered 501(c)(3) nonprofit dedicated to preventing homelessness and combating poverty in our community since 1971. Federal Tax ID 59-1353031.